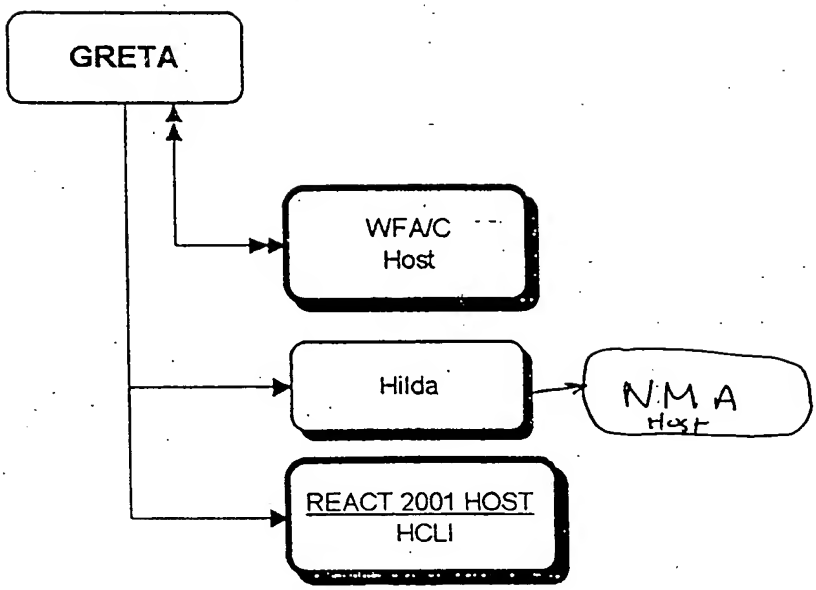


FIG 1A

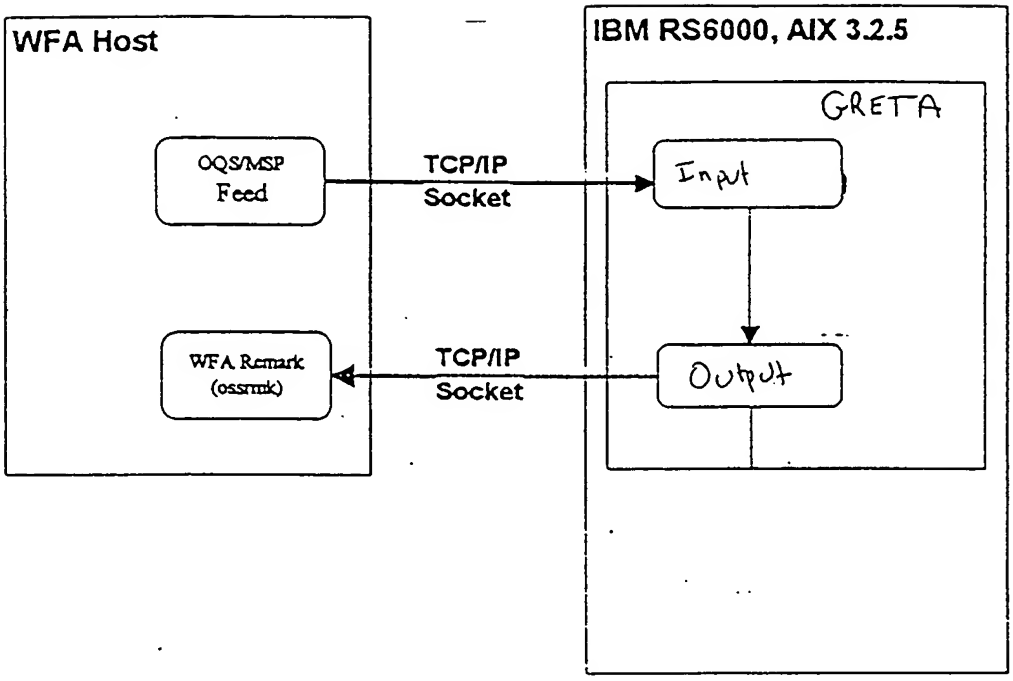

WFA Host
IBM RS6000, AIX 3.2.5
GRETA
OQS/MSP
Feed
TCP/IP
Socket
Input
WFA Remark
(ossrmk)
TCP/IP
Socket
Output

FIG 1B

Greta

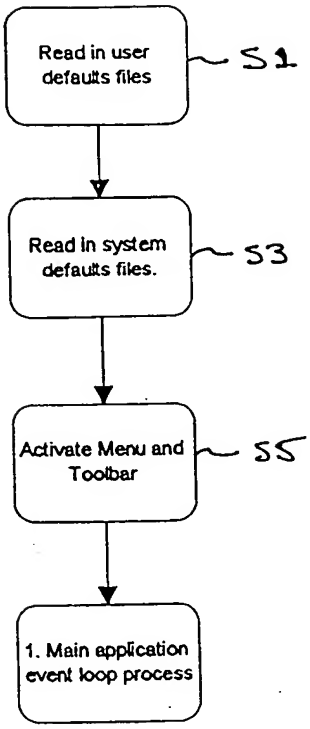

Read in user defaults files
S1
Read in system defaults files.
S3
Activate Menu and Toolbar
S5
1. Main application event loop process

FIG 2

Greta - 1. Main Application Event Loop Process

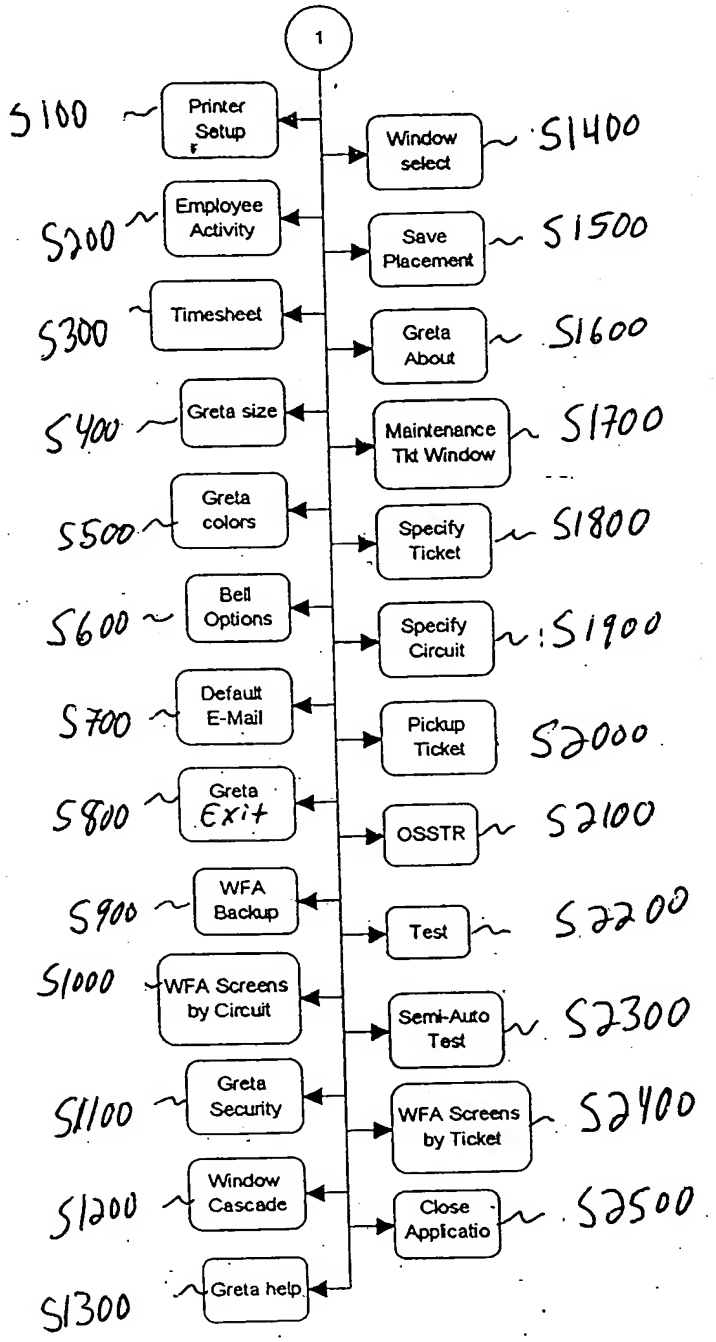
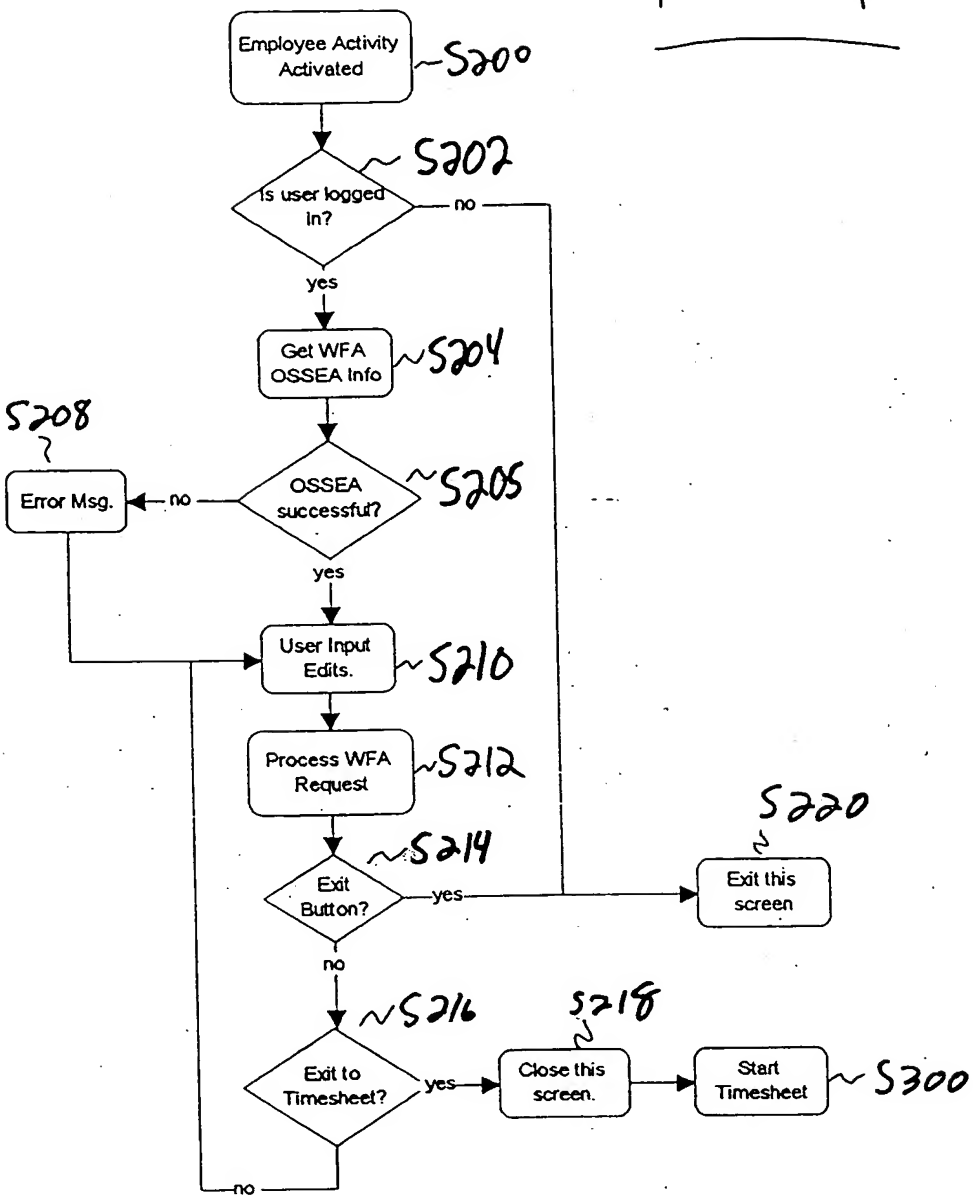


FIG 3

Employee Activity

FIG 4



Printer Setup

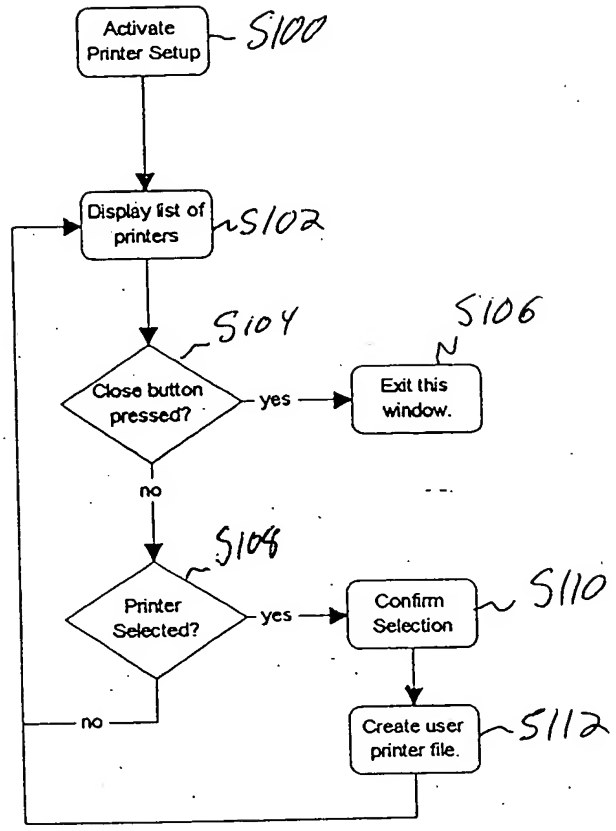


FIG 5

Greta Size

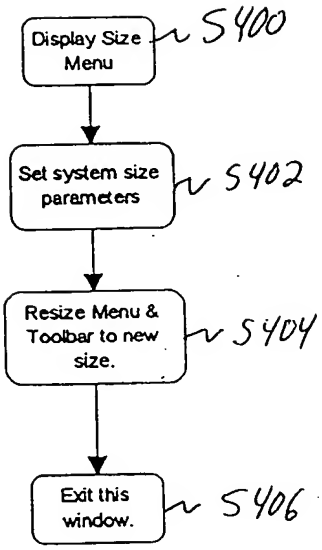


FIG 6

Greta Exit

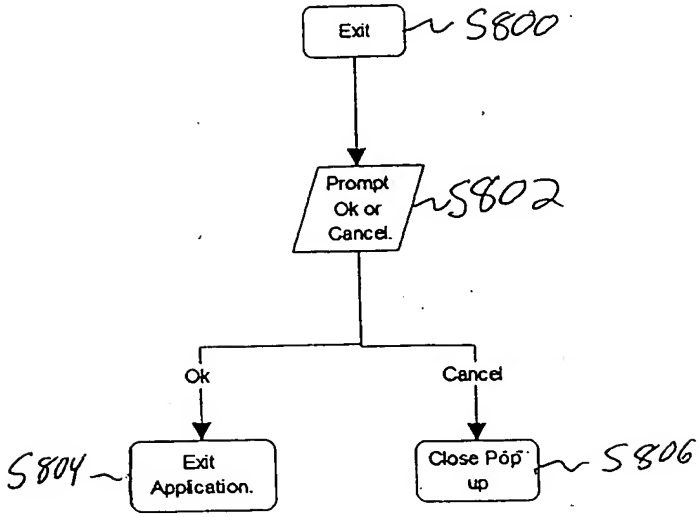


FIG 7

Greta Colors

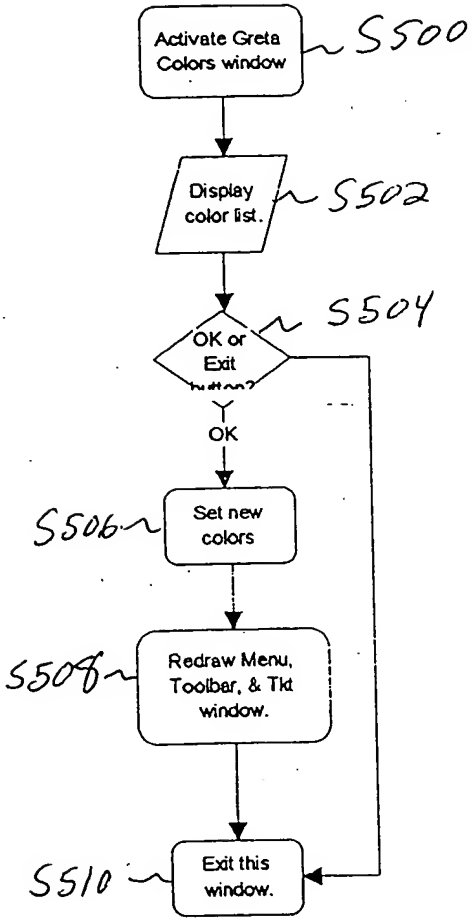


FIG 8

Greta Bell

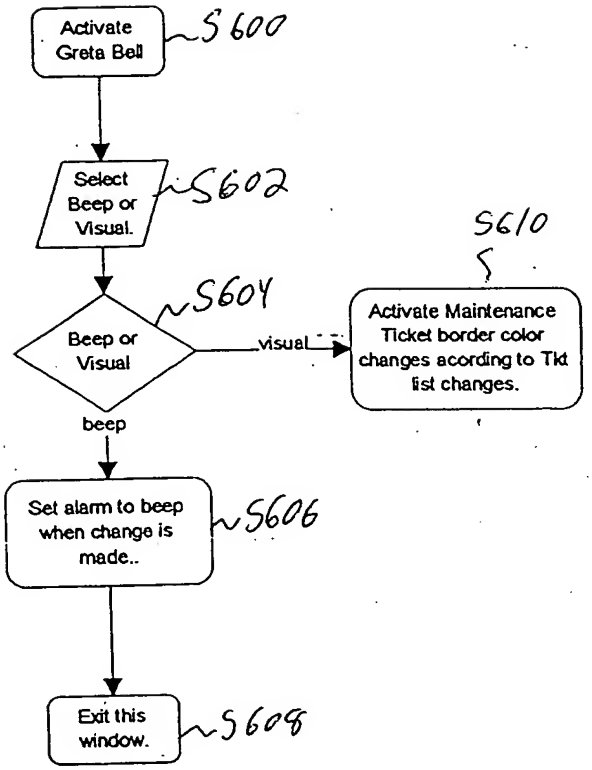


FIG 9

Greta Default E-Mail

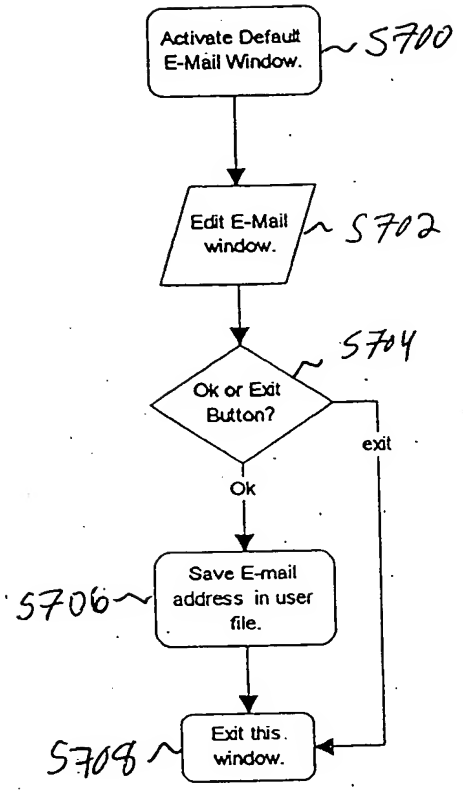


FIG 10

Time Sheet

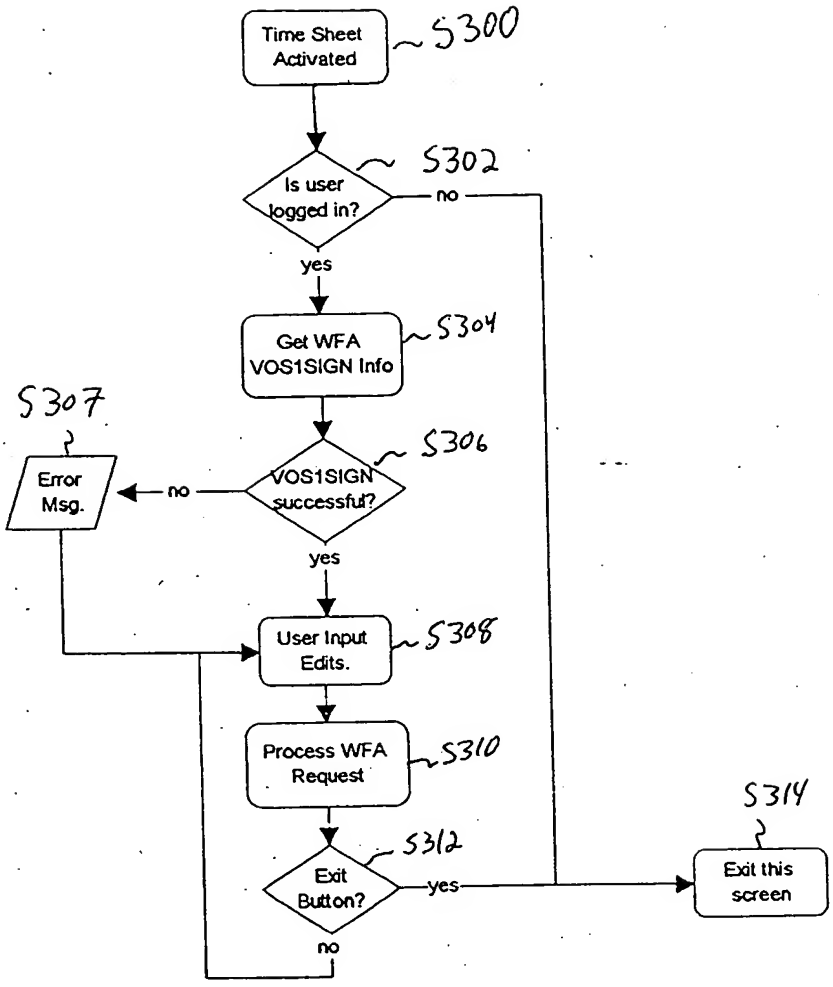


FIG 11

Greta Security

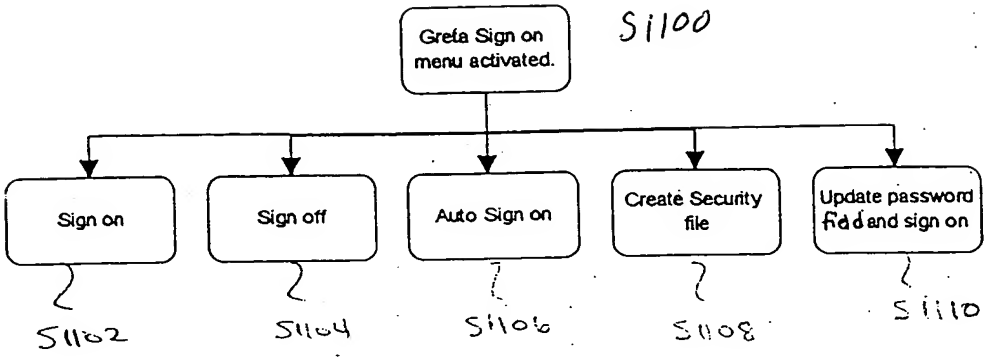


FIG 12

Sign on

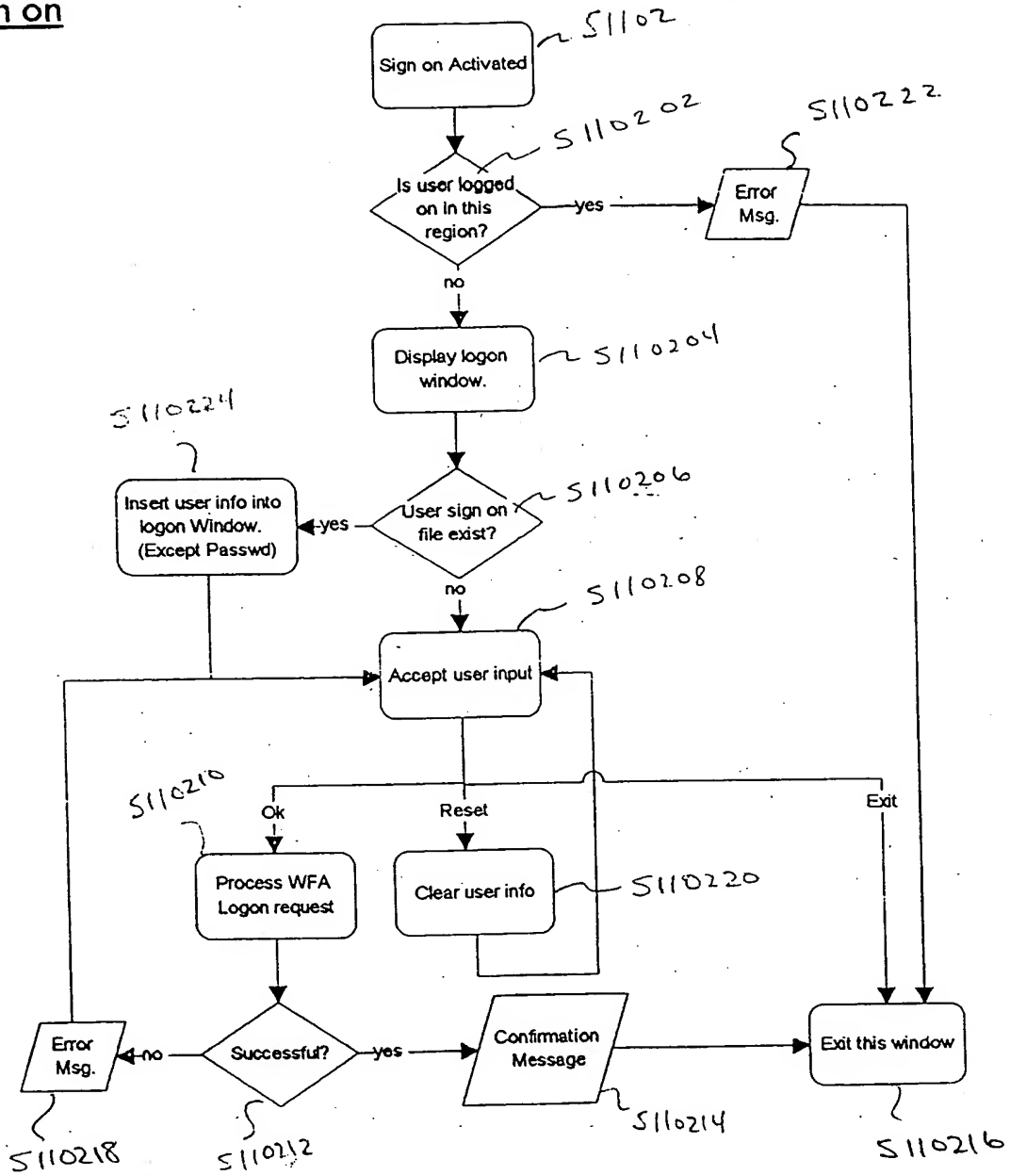


FIG 13

Sign Off

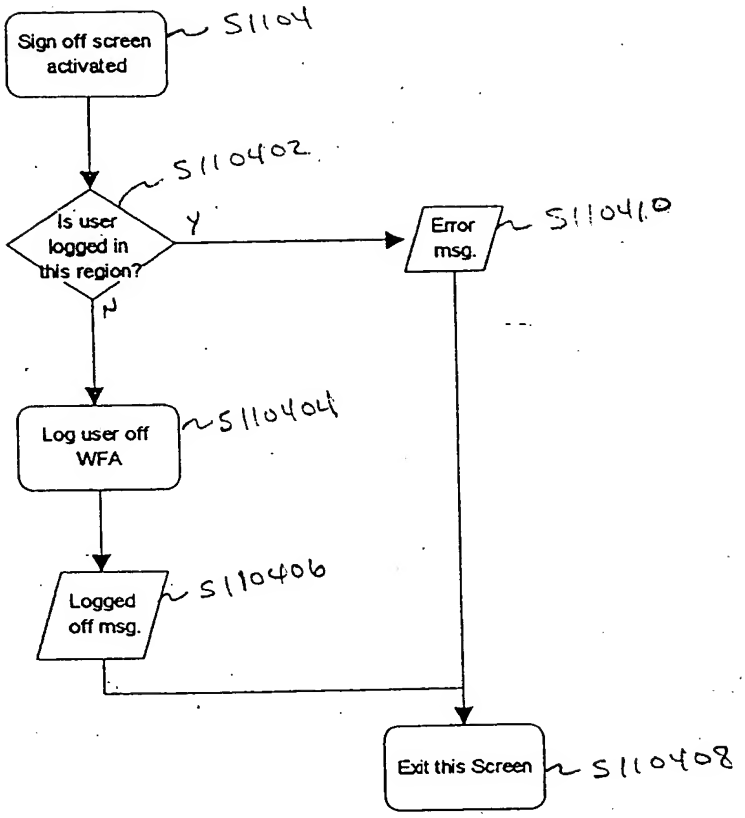


Fig 14

Auto Sign on

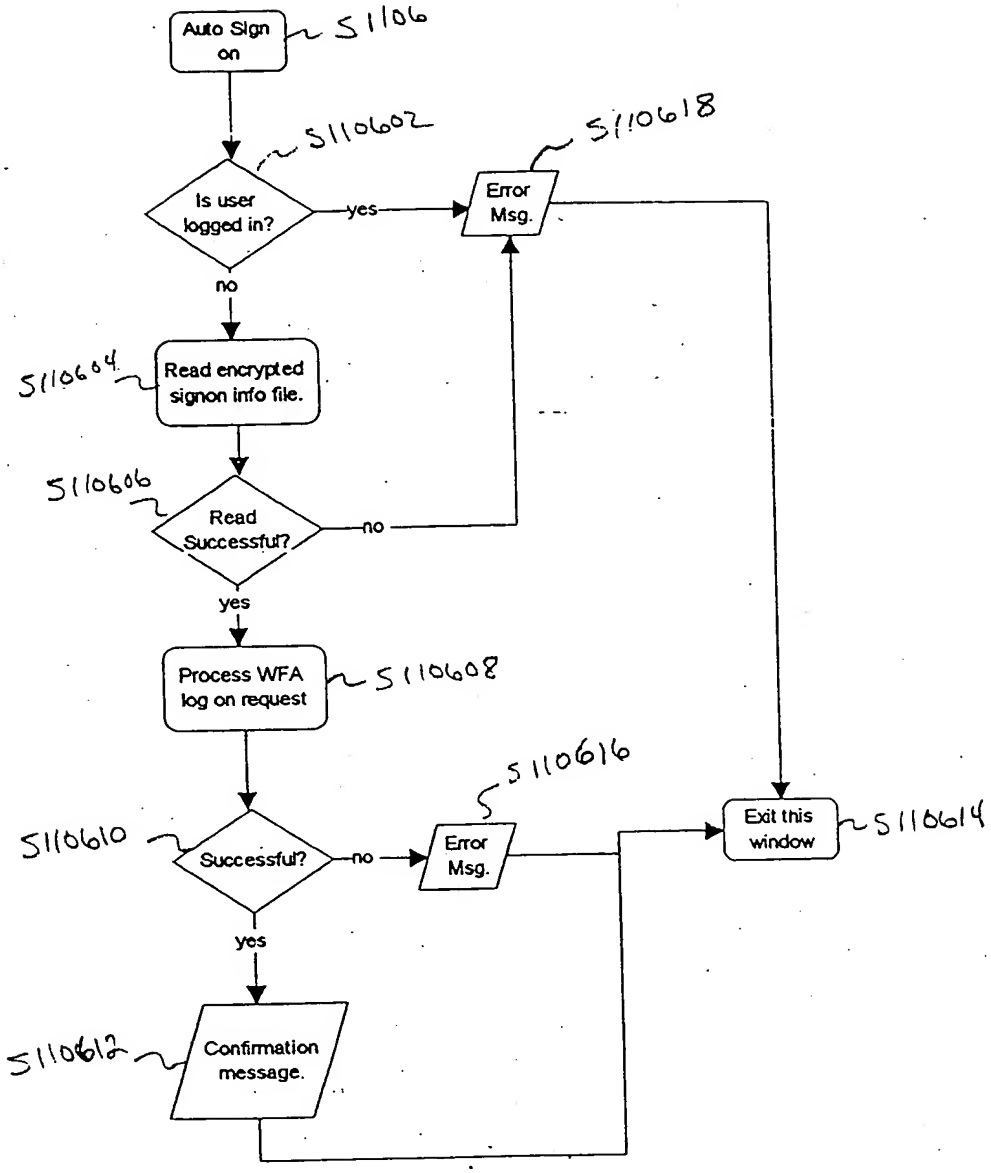


Fig 15

Create Security File

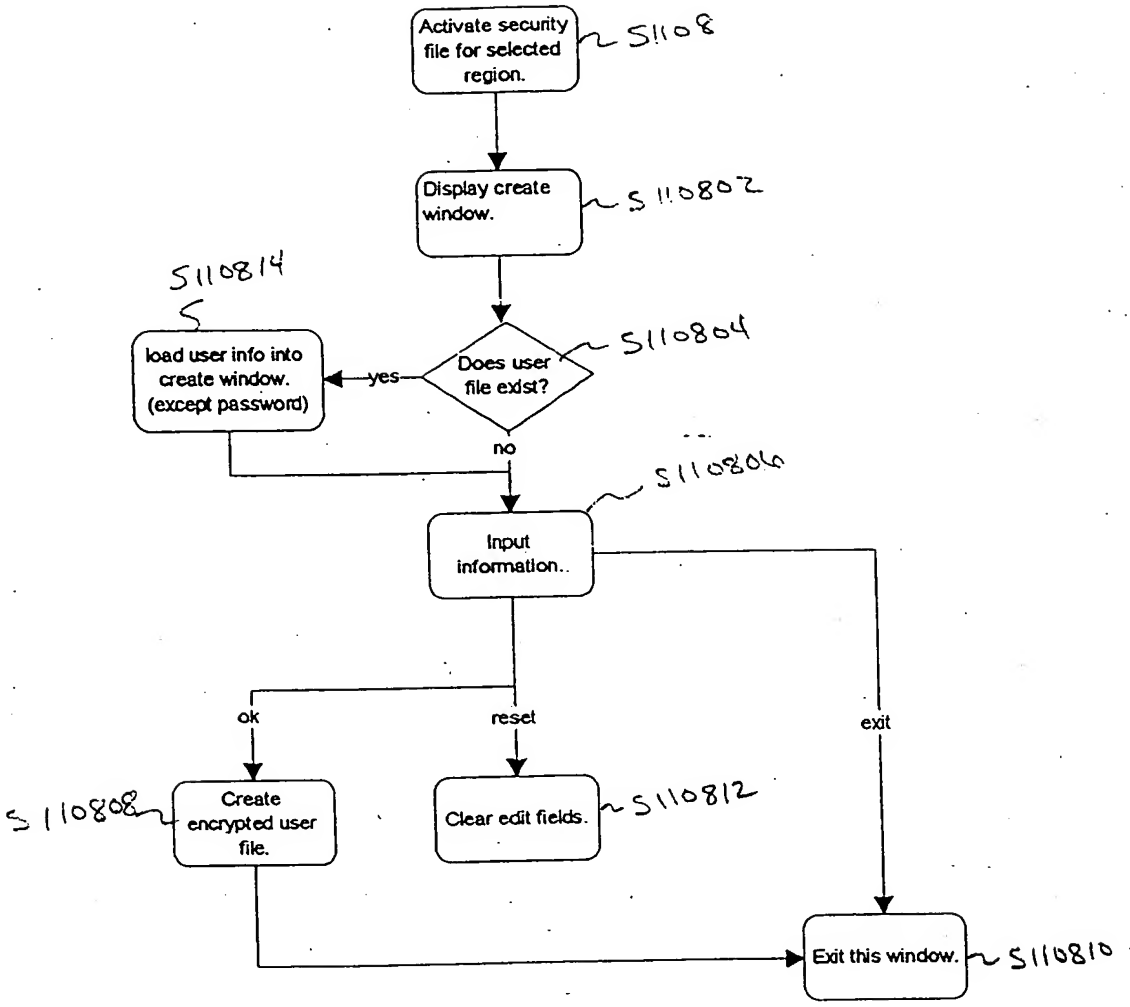


FIG 16

Update Password file and Sign on.

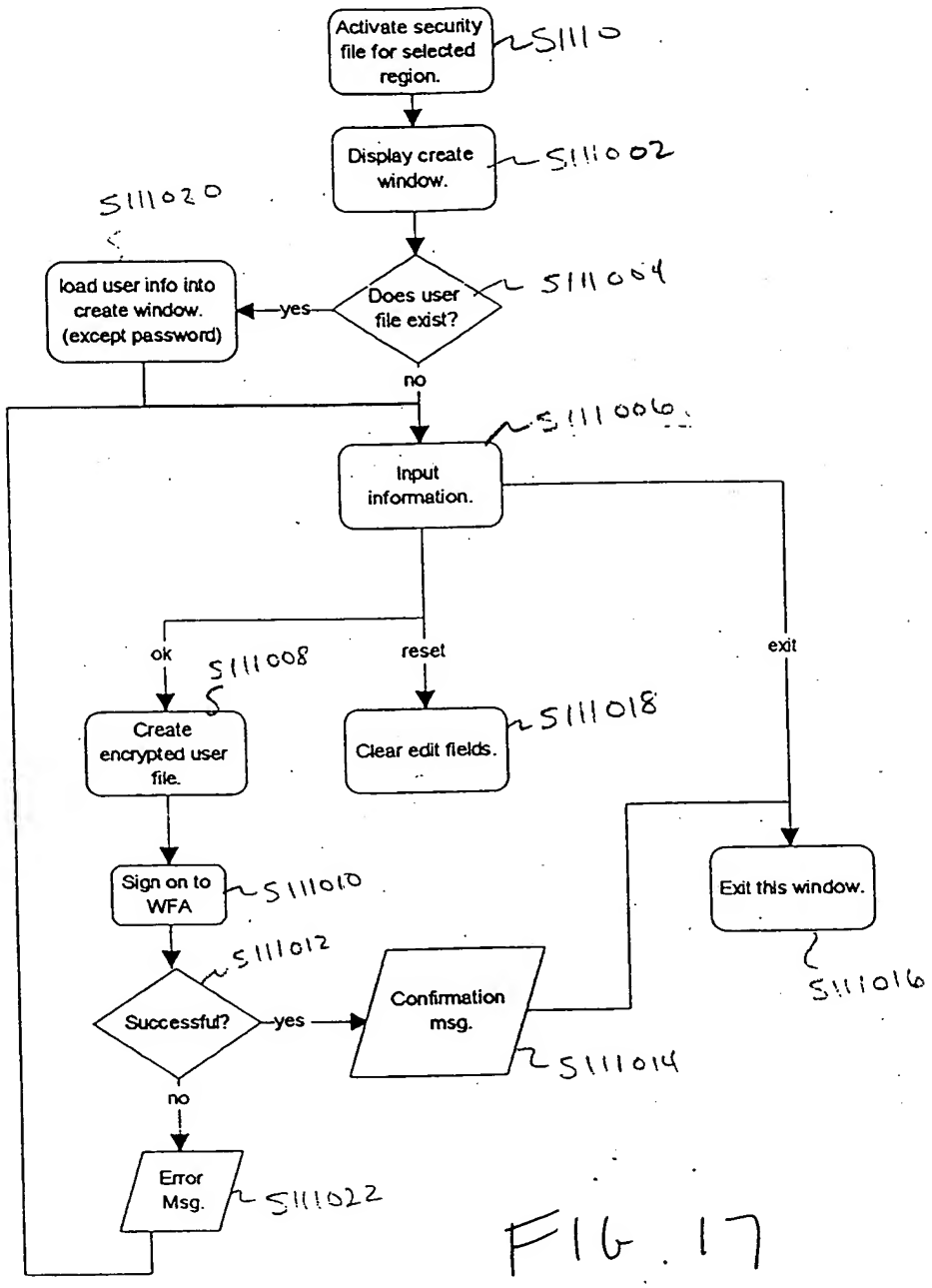


FIG. 17

Window Cascade

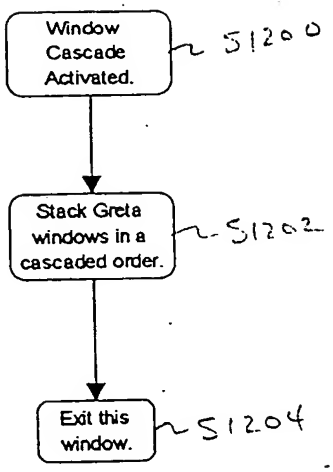


FIG 18

Window Select

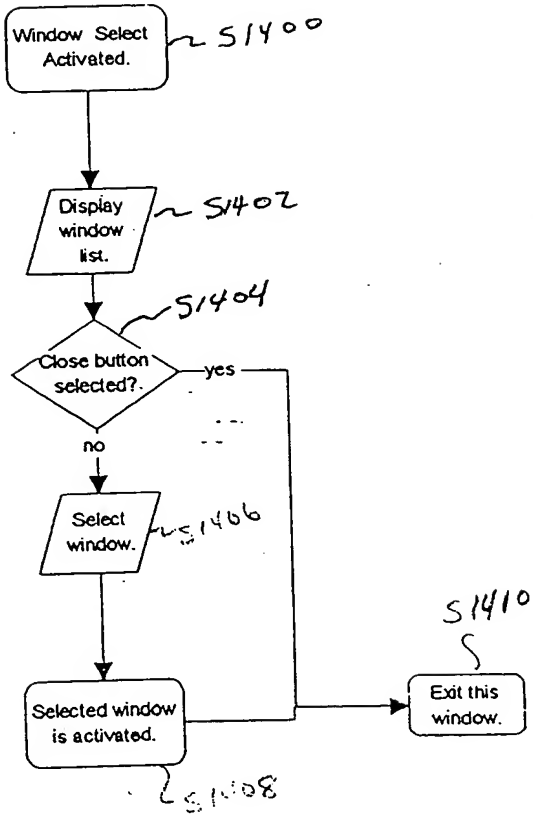


FIG 19

Save Placement

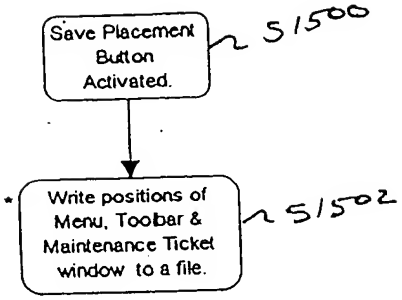


FIG 20

Greta About

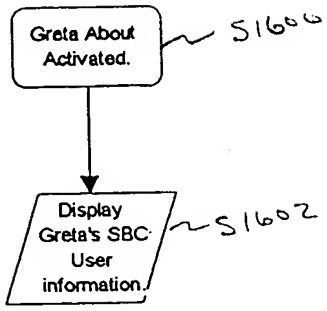
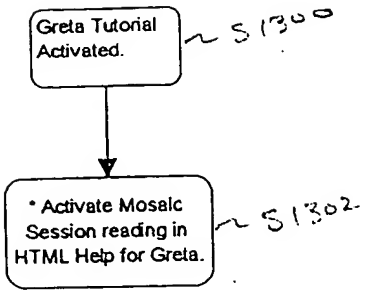


FIG 21

Greta Help/Tutorial

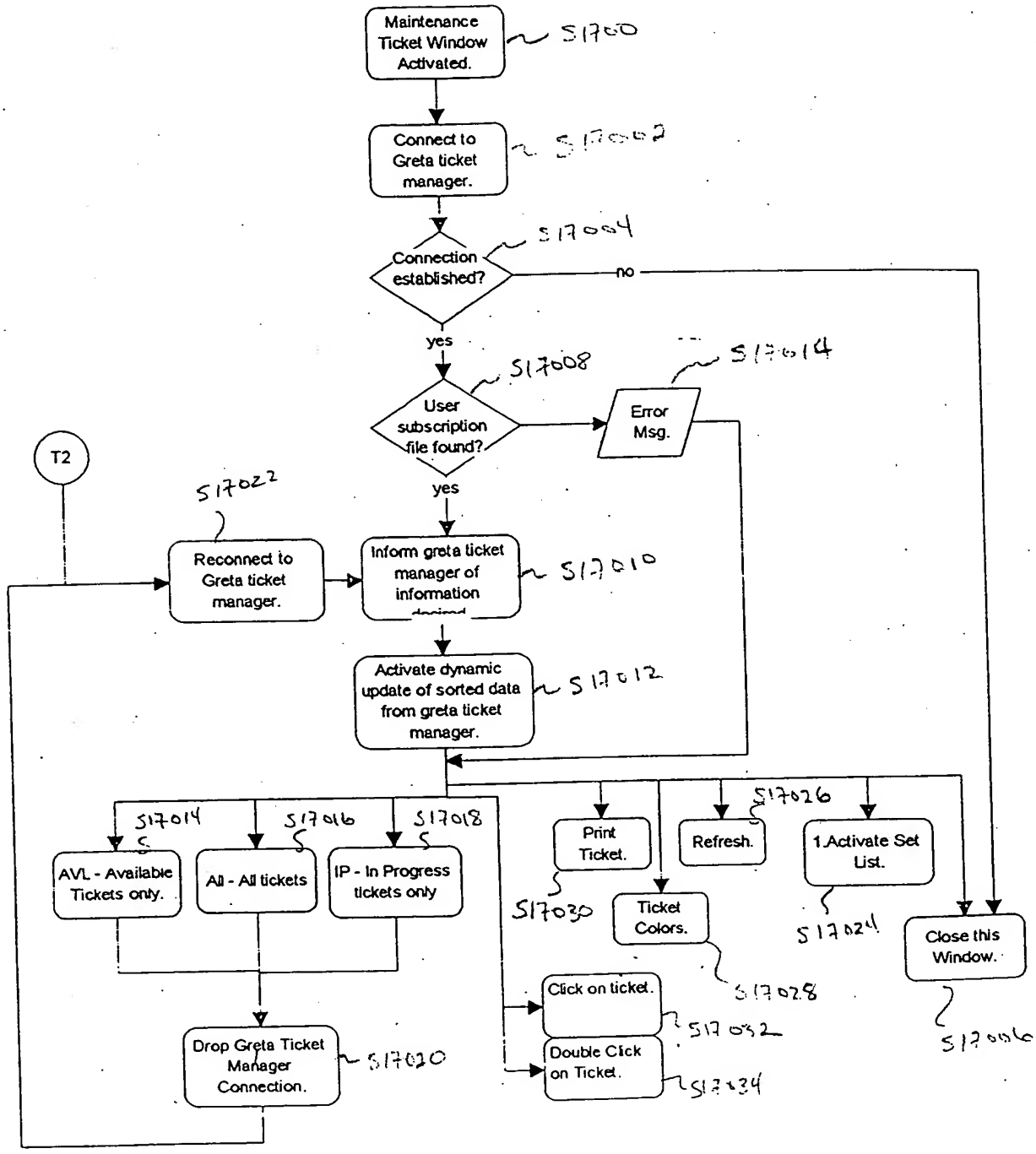


* Mosaic runs indepenent of Greta.

FIG 22

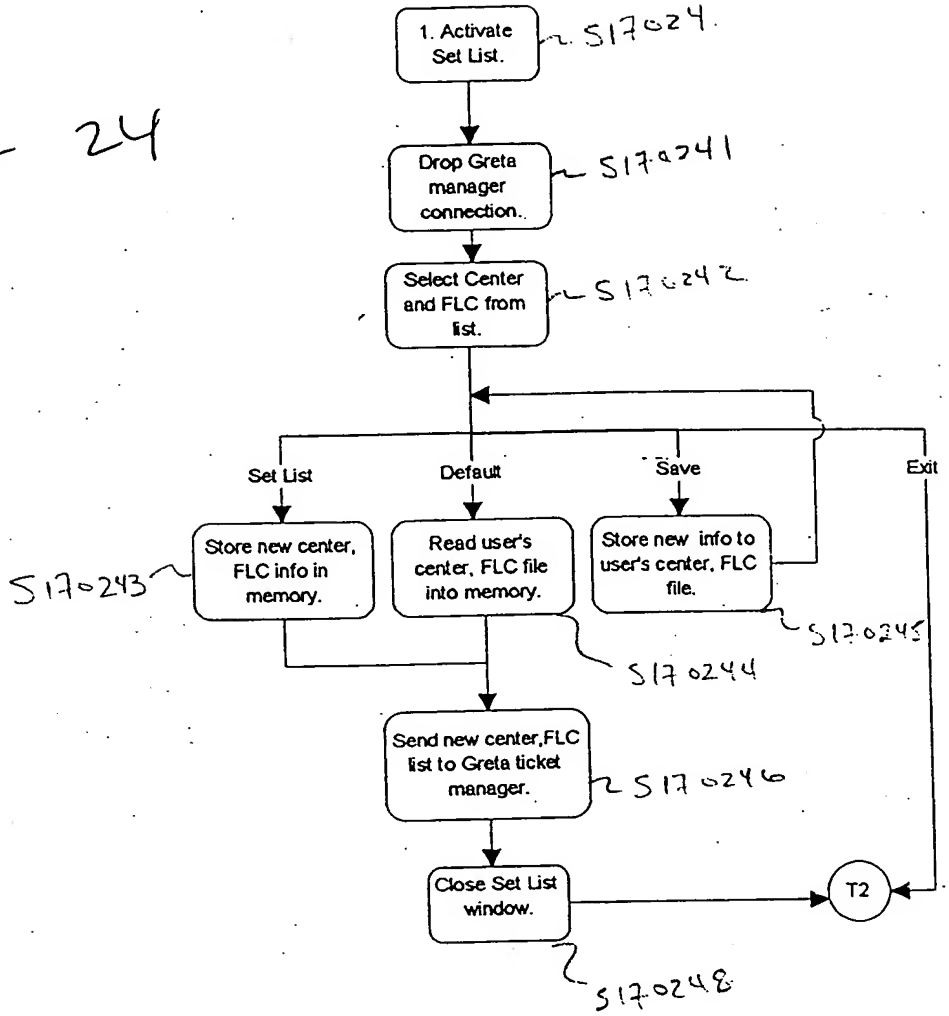
Maintenance Ticket Window

Fig 23



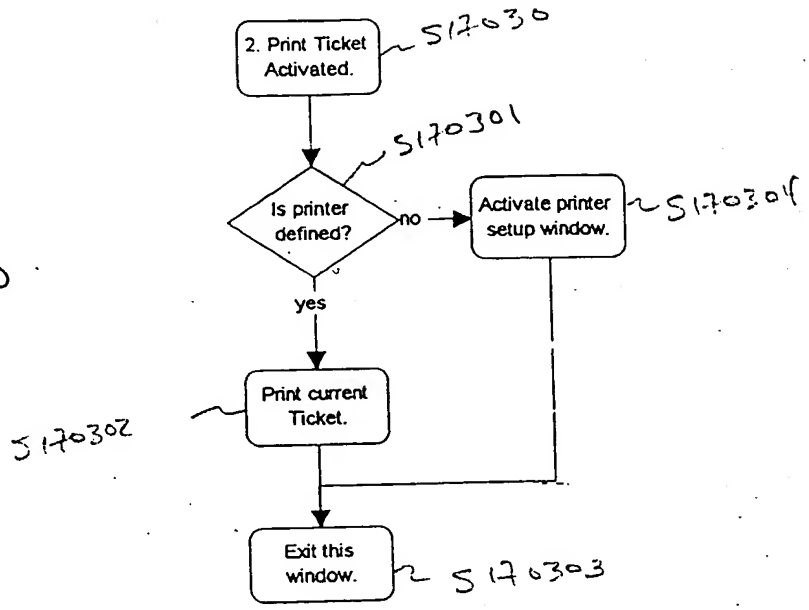
Maintenance Ticket - Set List

FIG 24



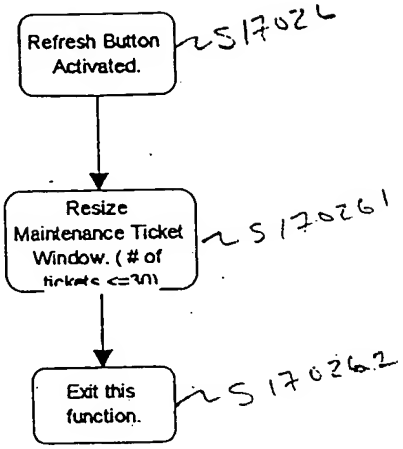
Maintenance Ticket - Print Ticket

FIG 25.



Maintenance Ticket - Refresh

FIG 26



Maintenance Ticket - Ticket Colors

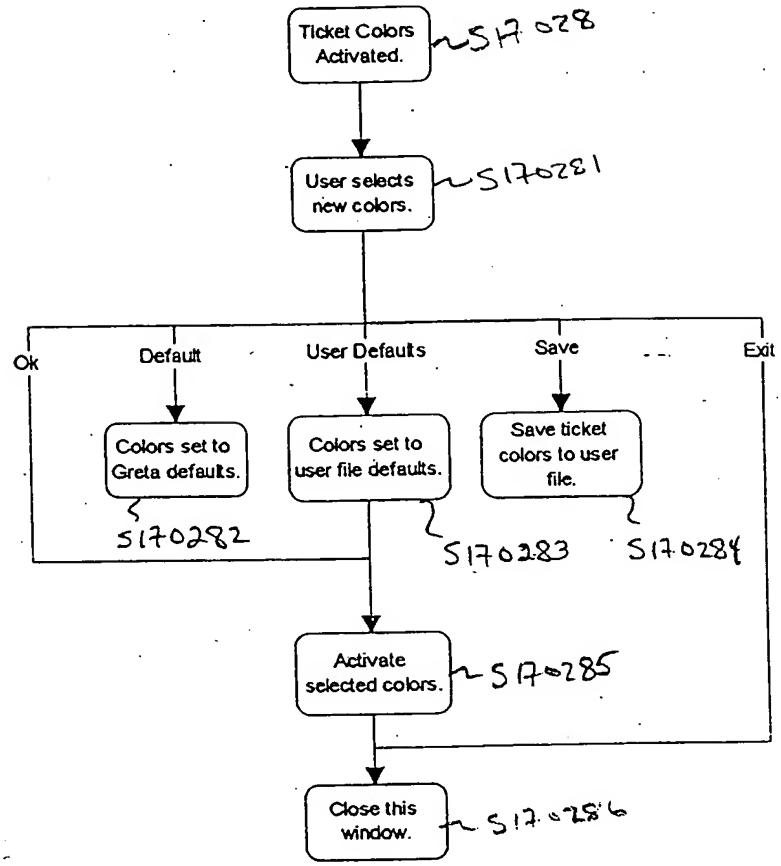


Fig 27

Maintenance Ticket - Exit

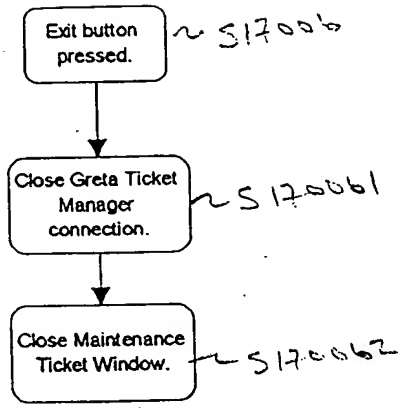


FIG 28

Maintenance Ticket - Click on Ticket

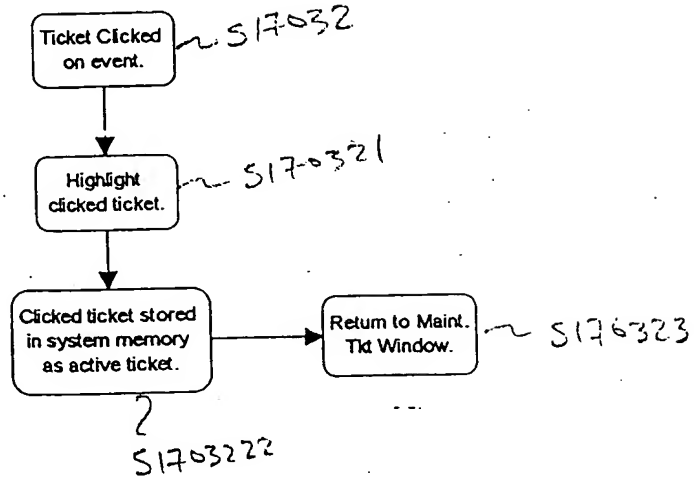


FIG. 29

Maintenance Ticket - Double Click on Ticket

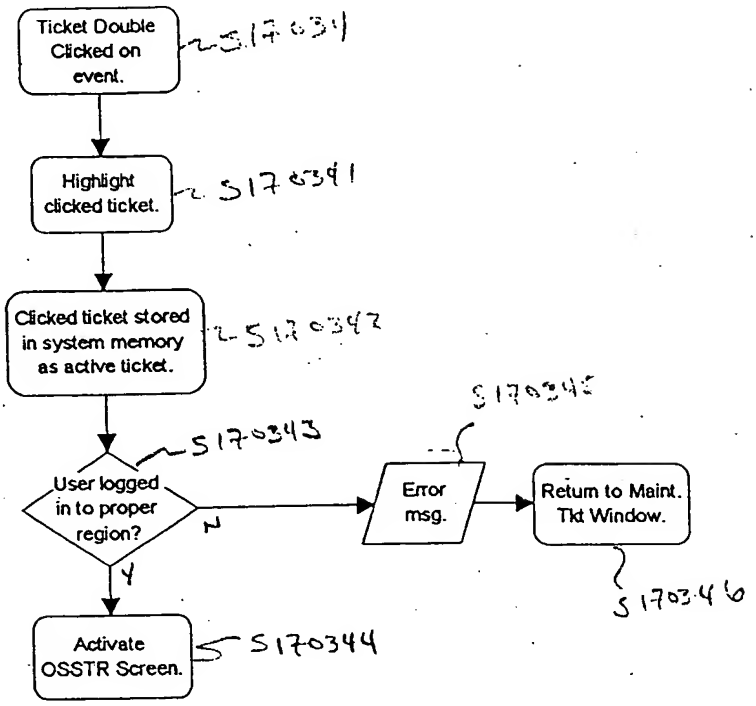
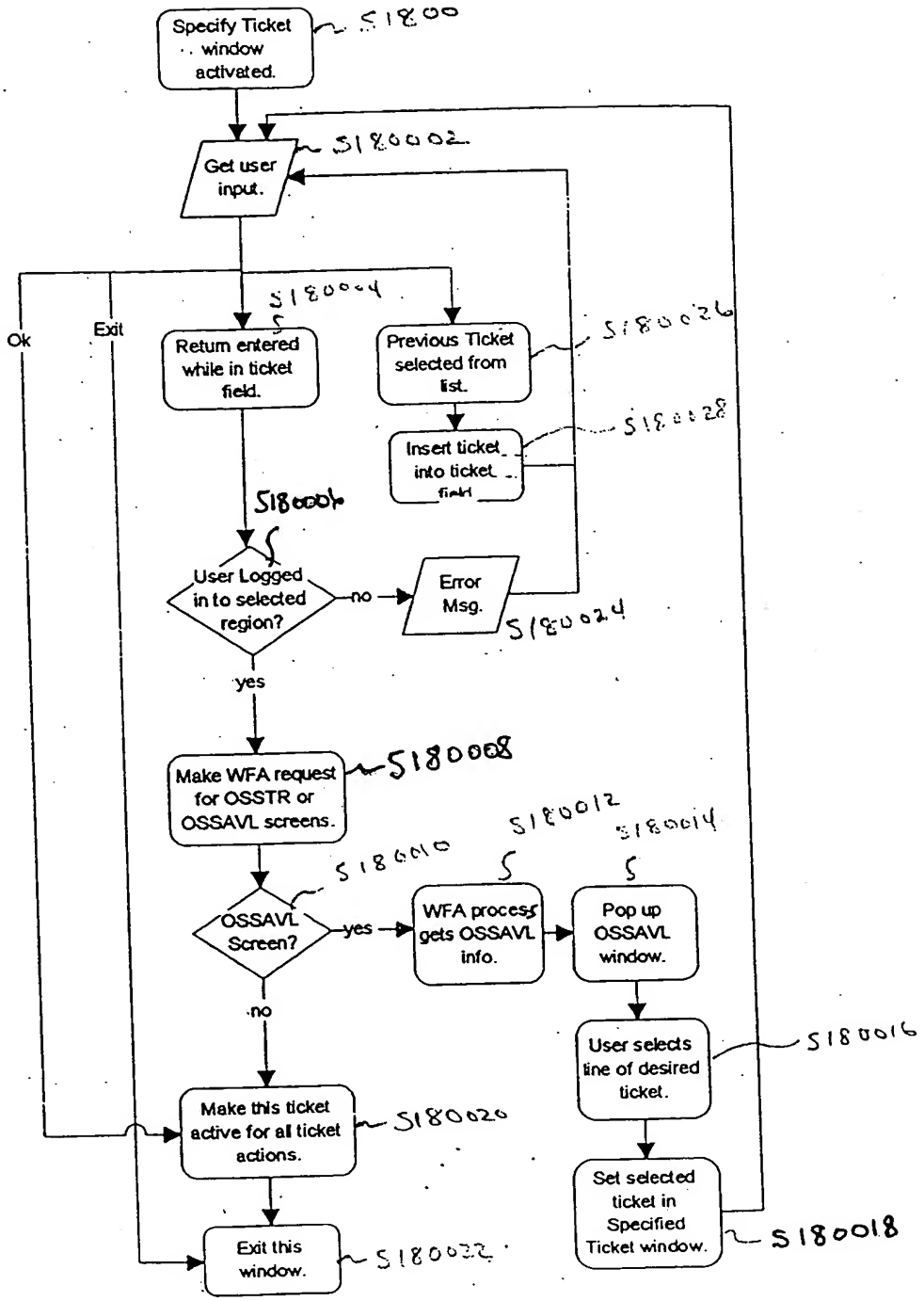


FIG 30

Specify Ticket

FIG 31



Specify Circuit Window

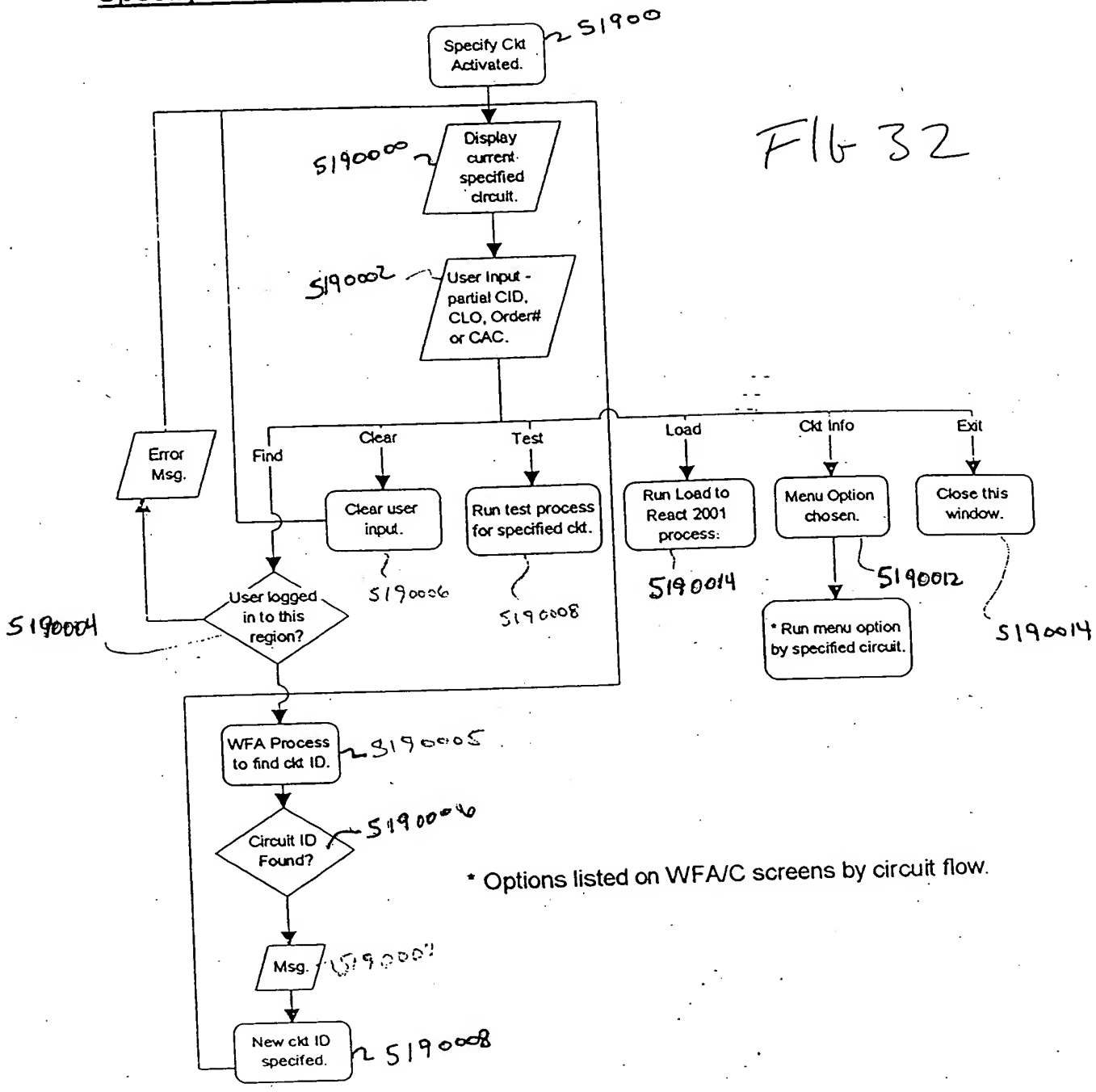
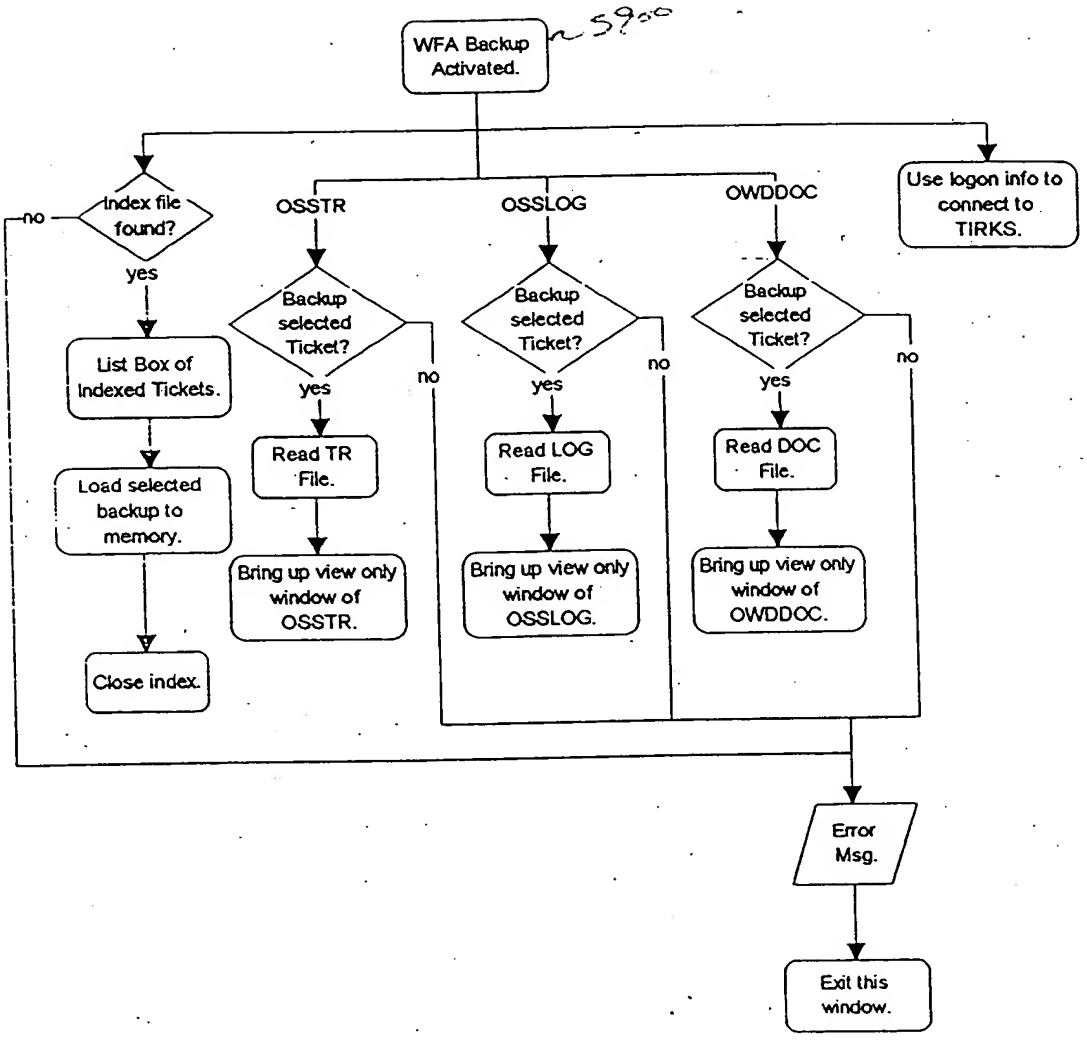


Fig 32

* Options listed on WFA/C screens by circuit flow.

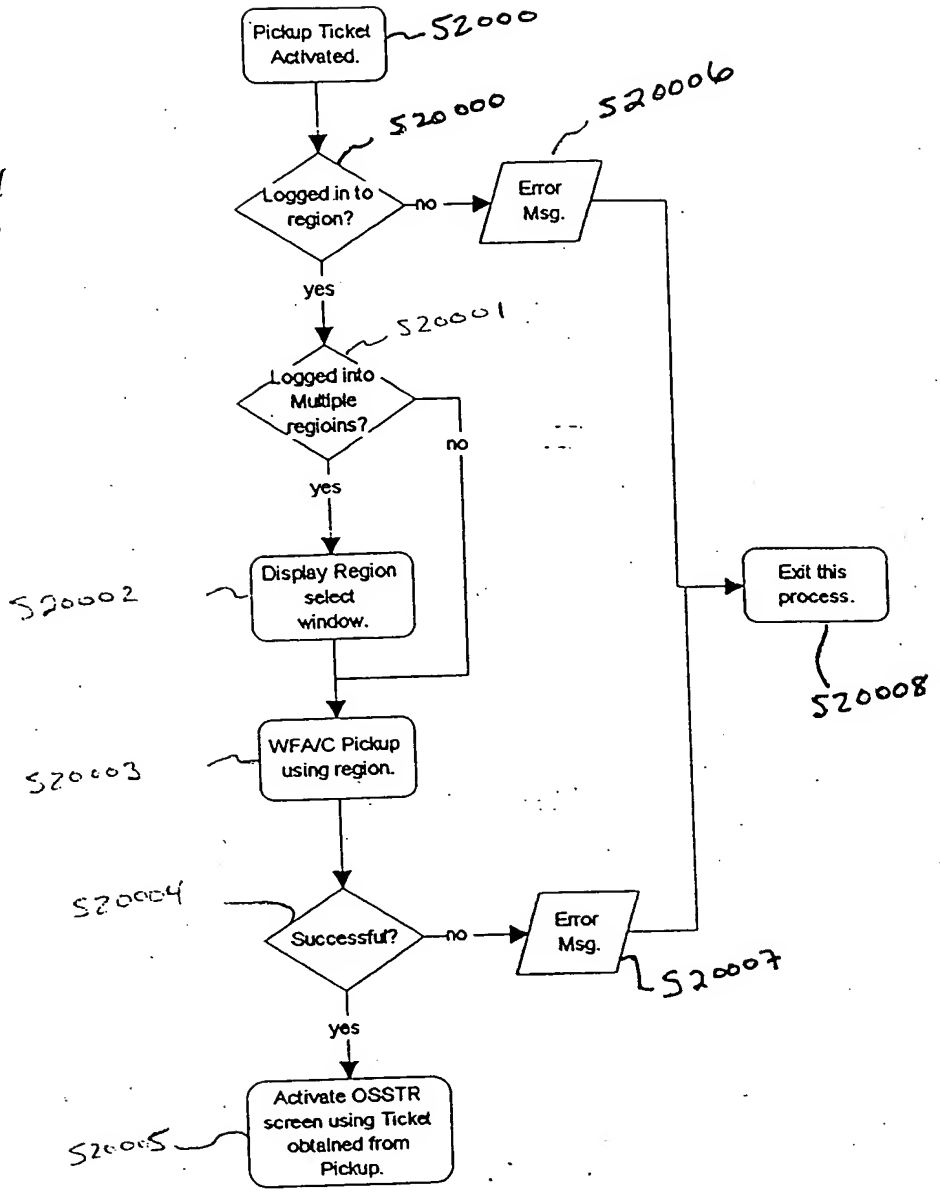
WFA Backup

Fig 33



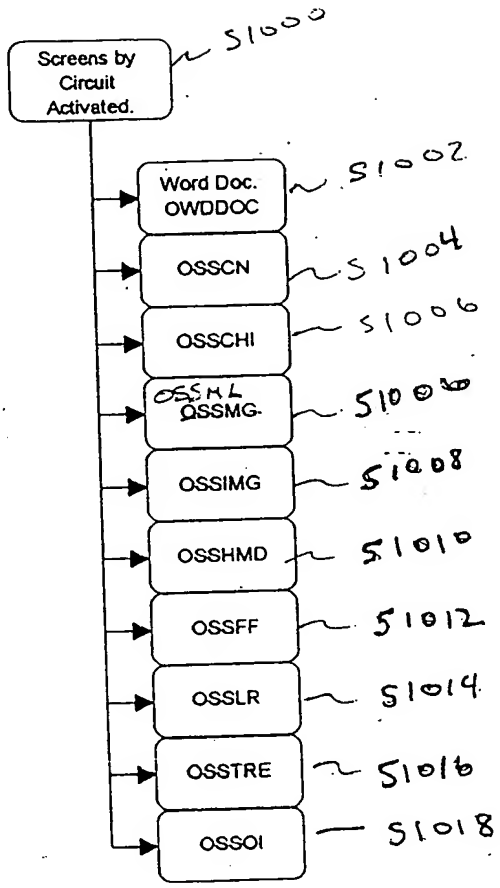
Pickup Ticket

FIG 34



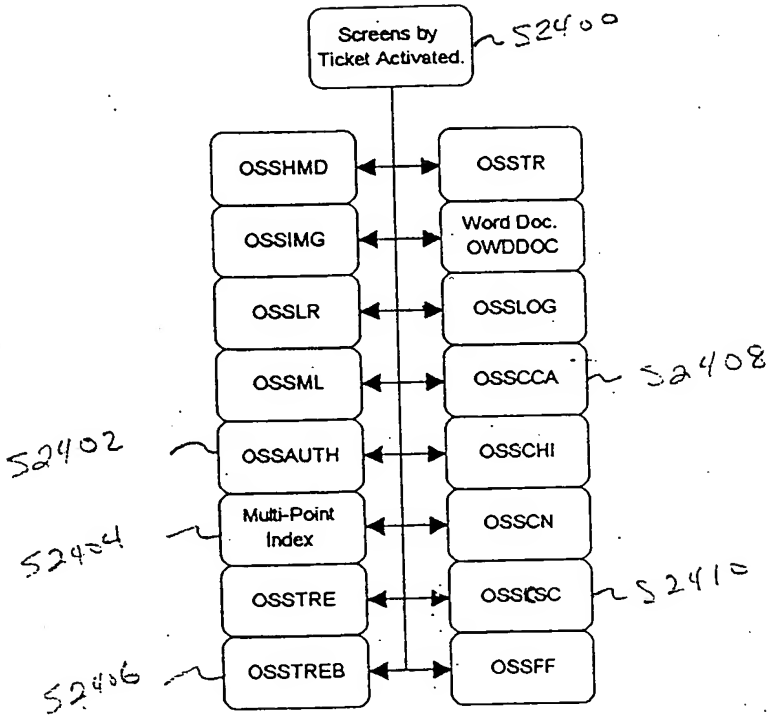
WFA/C Screens by Circuit

Fig 35



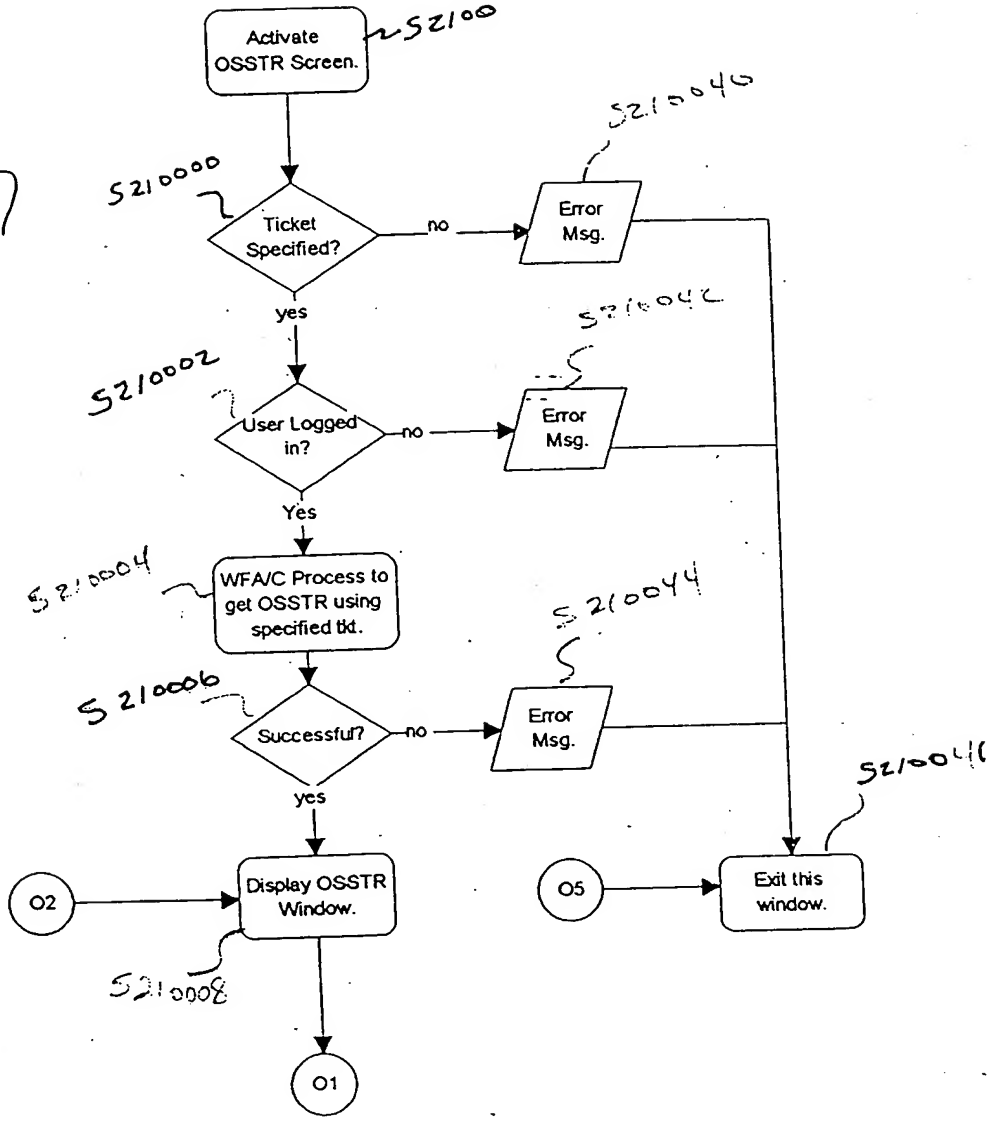
WFA/C Screens by Ticket

Fig 36



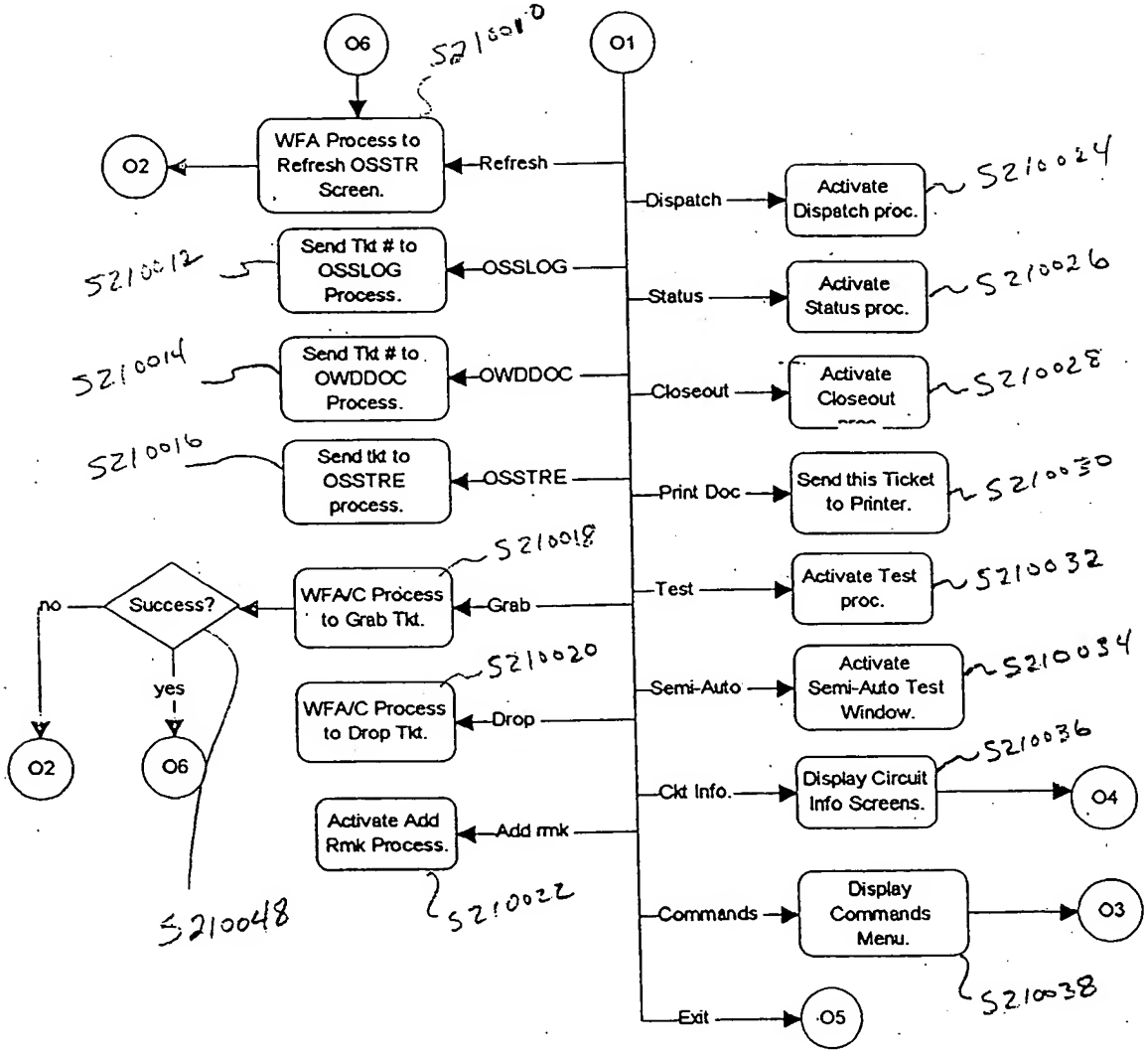
OSSTR screen.

FIG 37



OSSTR screen - 2.

Fig 38



OSSTR screen - 3.

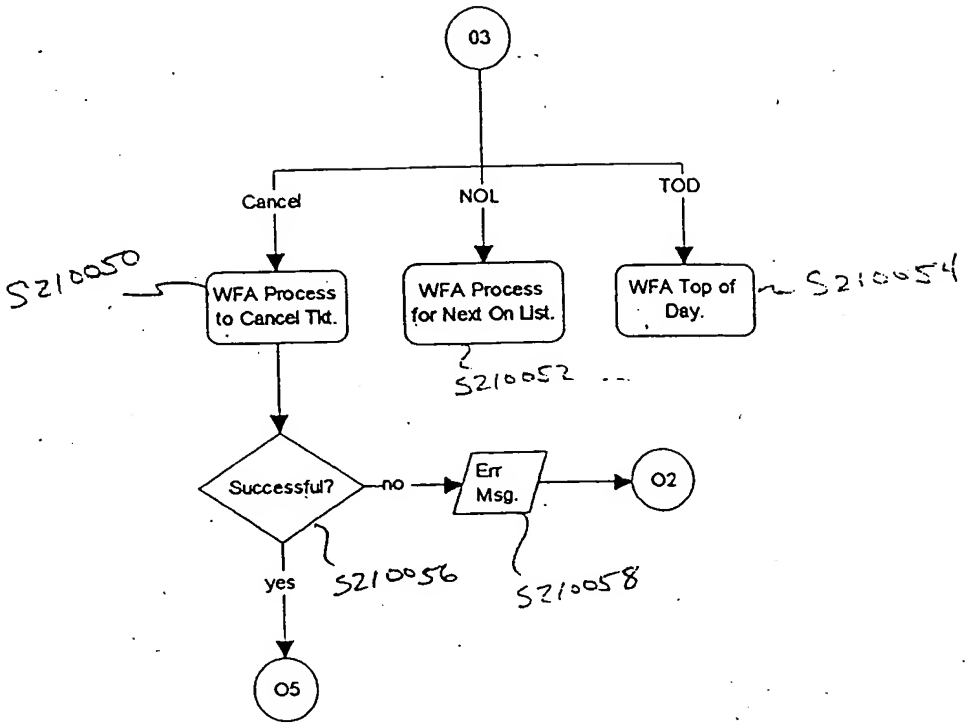
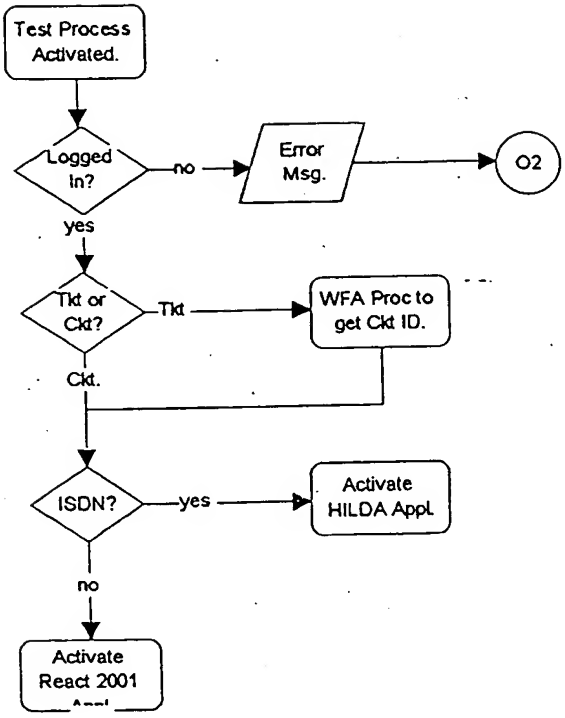


Fig 39

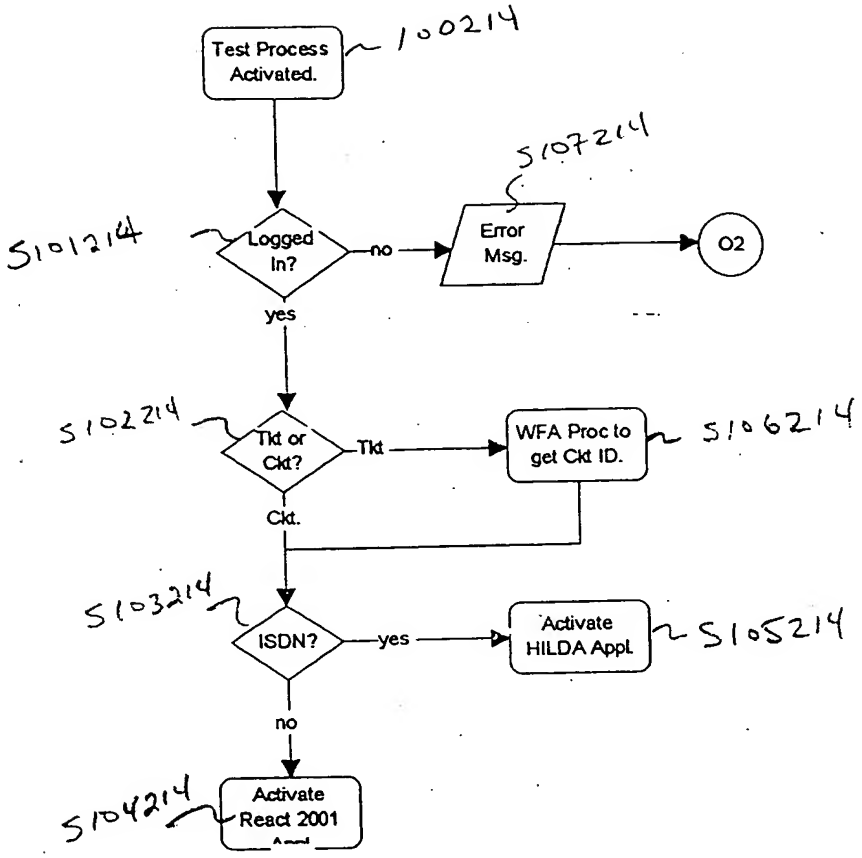
Test

Fig 40


Test Process Activated.
Logged In?
no
Error Msg.
O2
yes
Tkt or Ckt?
Tkt
WFA Proc to get Ckt ID.
Ckt.
ISDN?
yes
Activate HILDA Appl.
no
Activate React 2001

Load to React

FIG 41



Semi-Auto Test

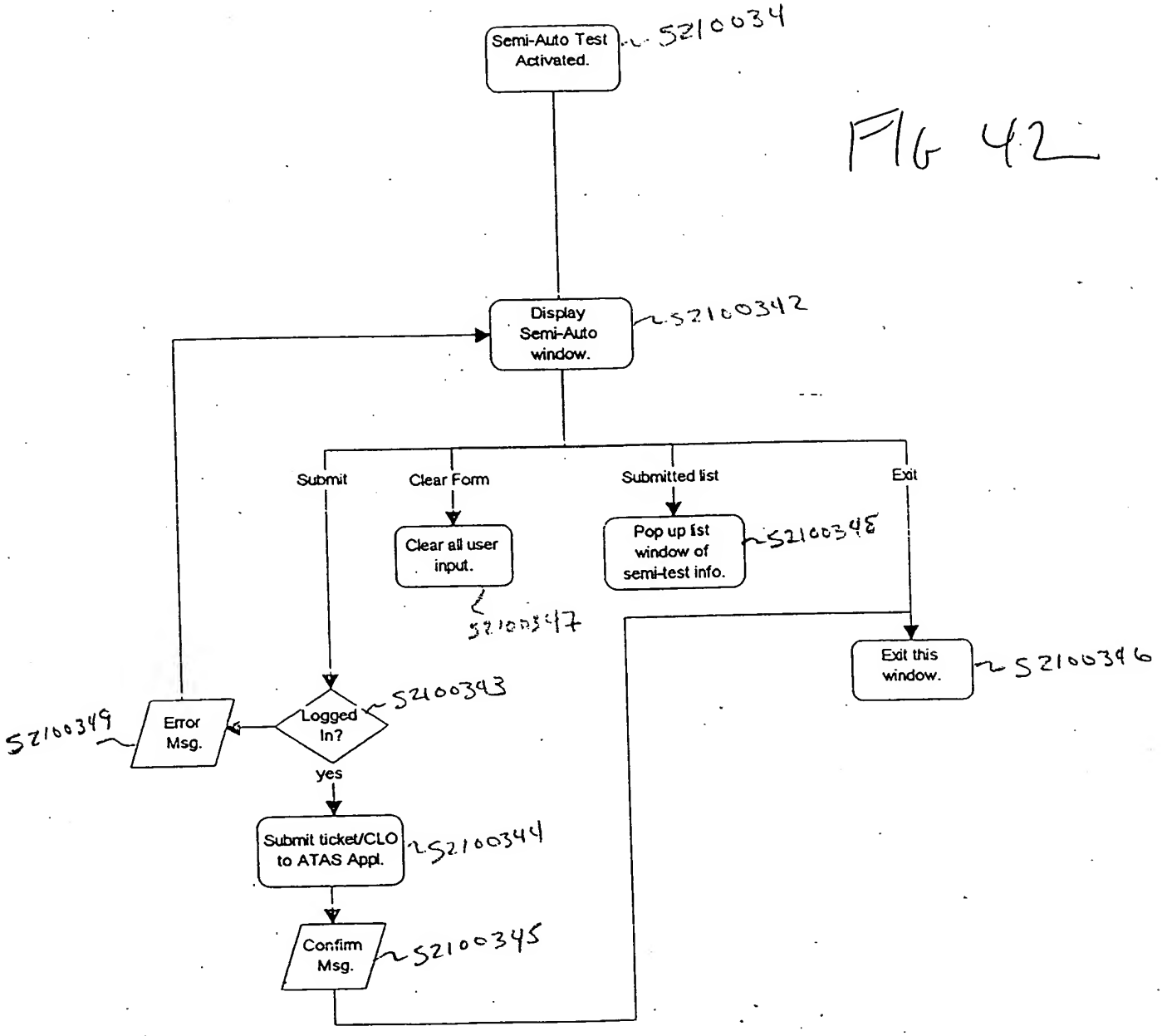
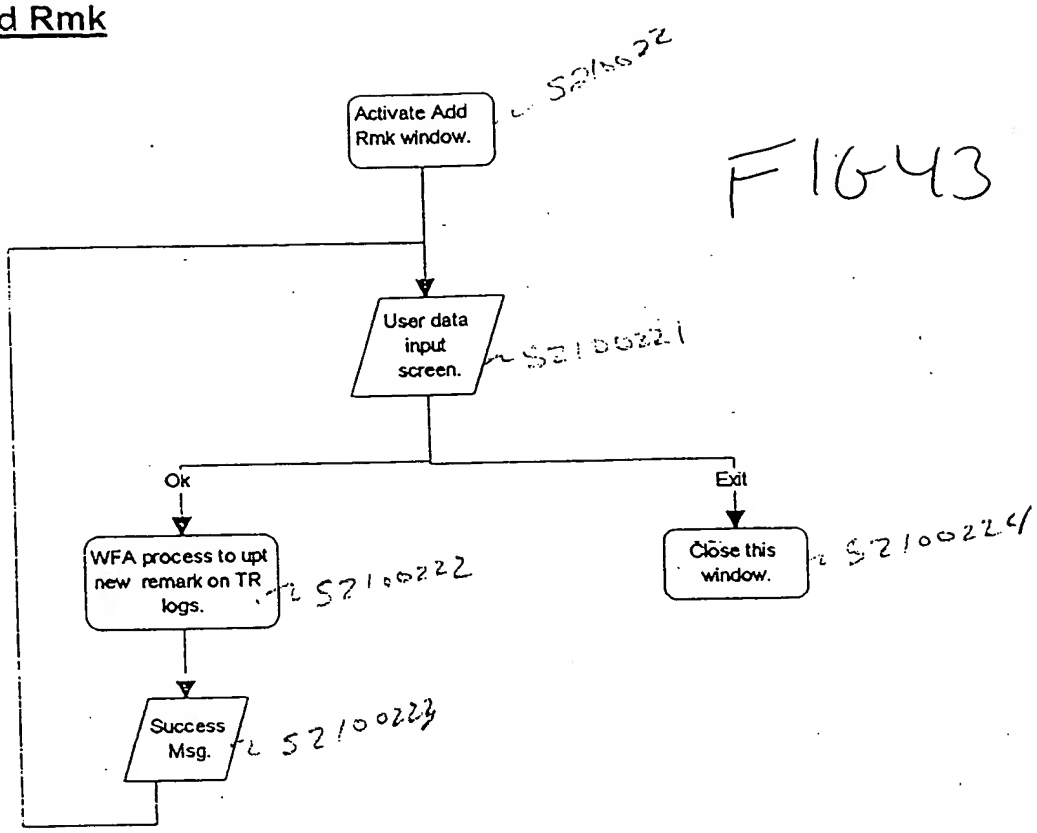


FIG 42

Add Rmk



F1643

Dispatch

FIG 44

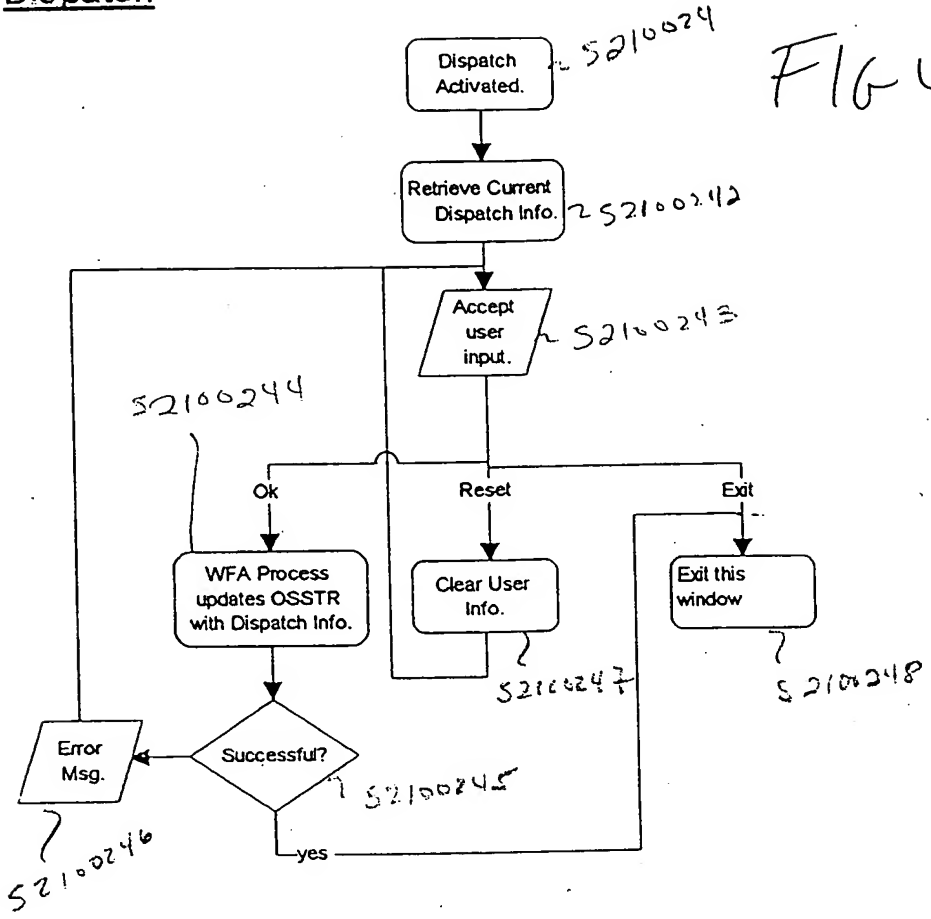
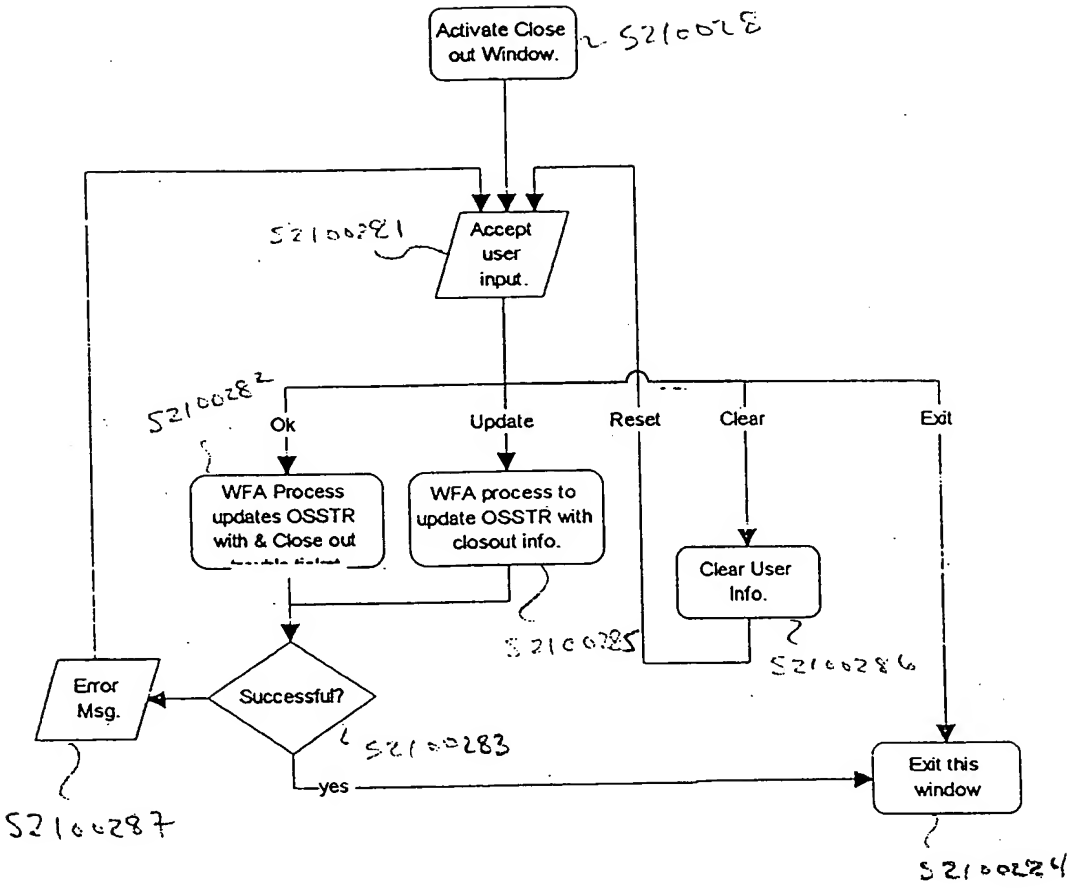


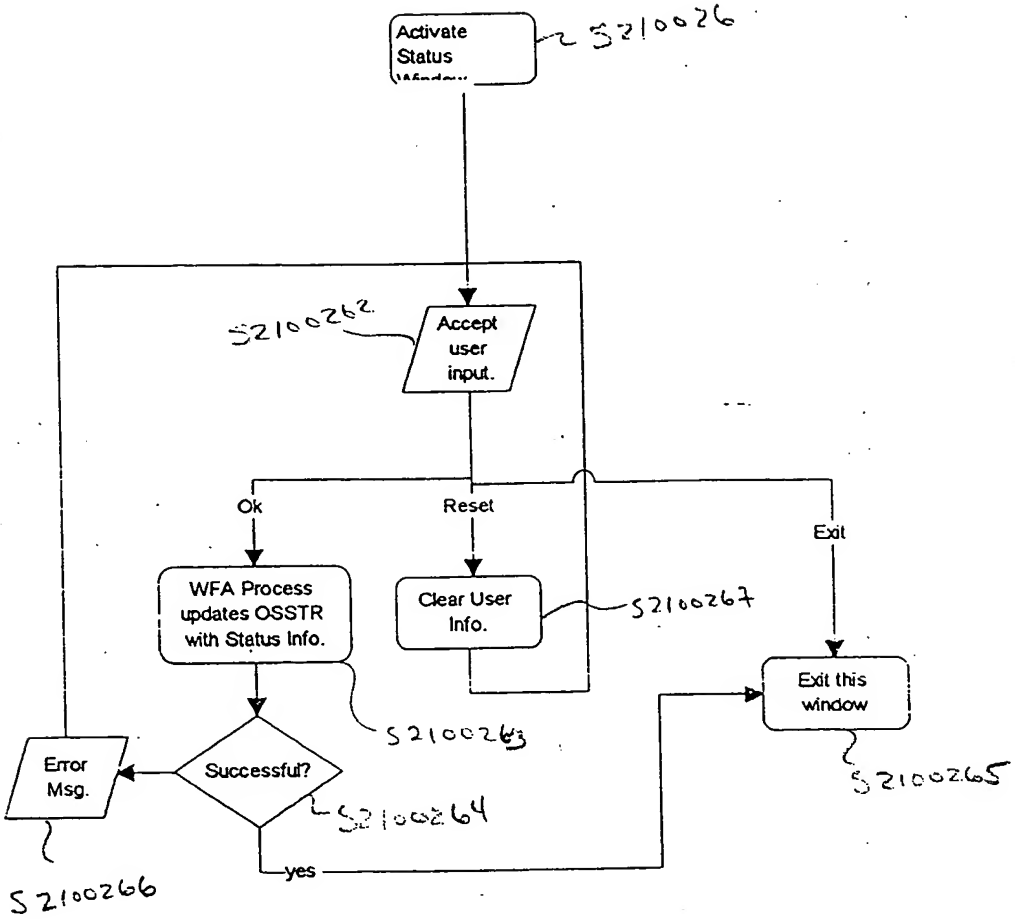
FIG 45

Close out



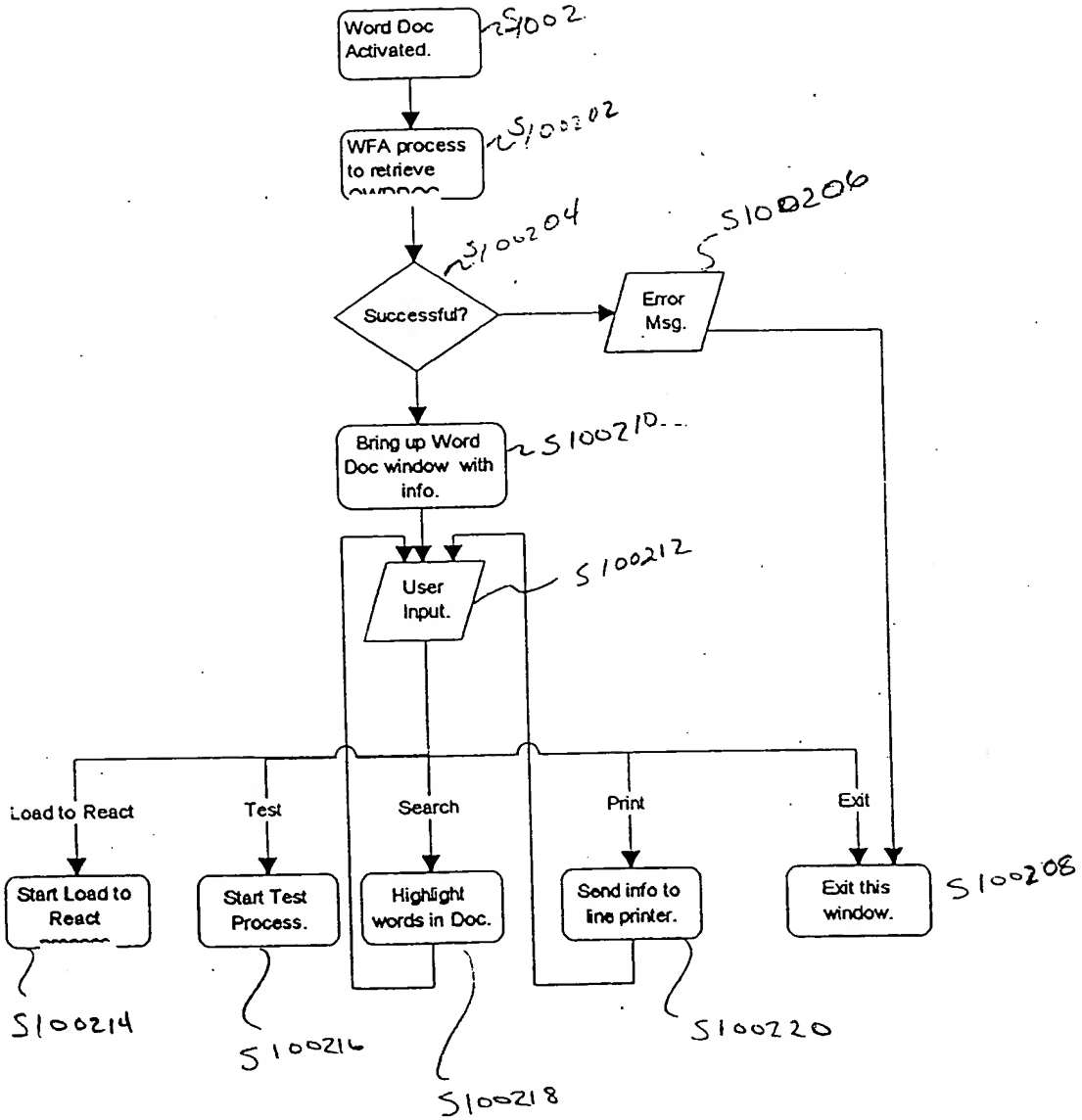
F16-46

Status



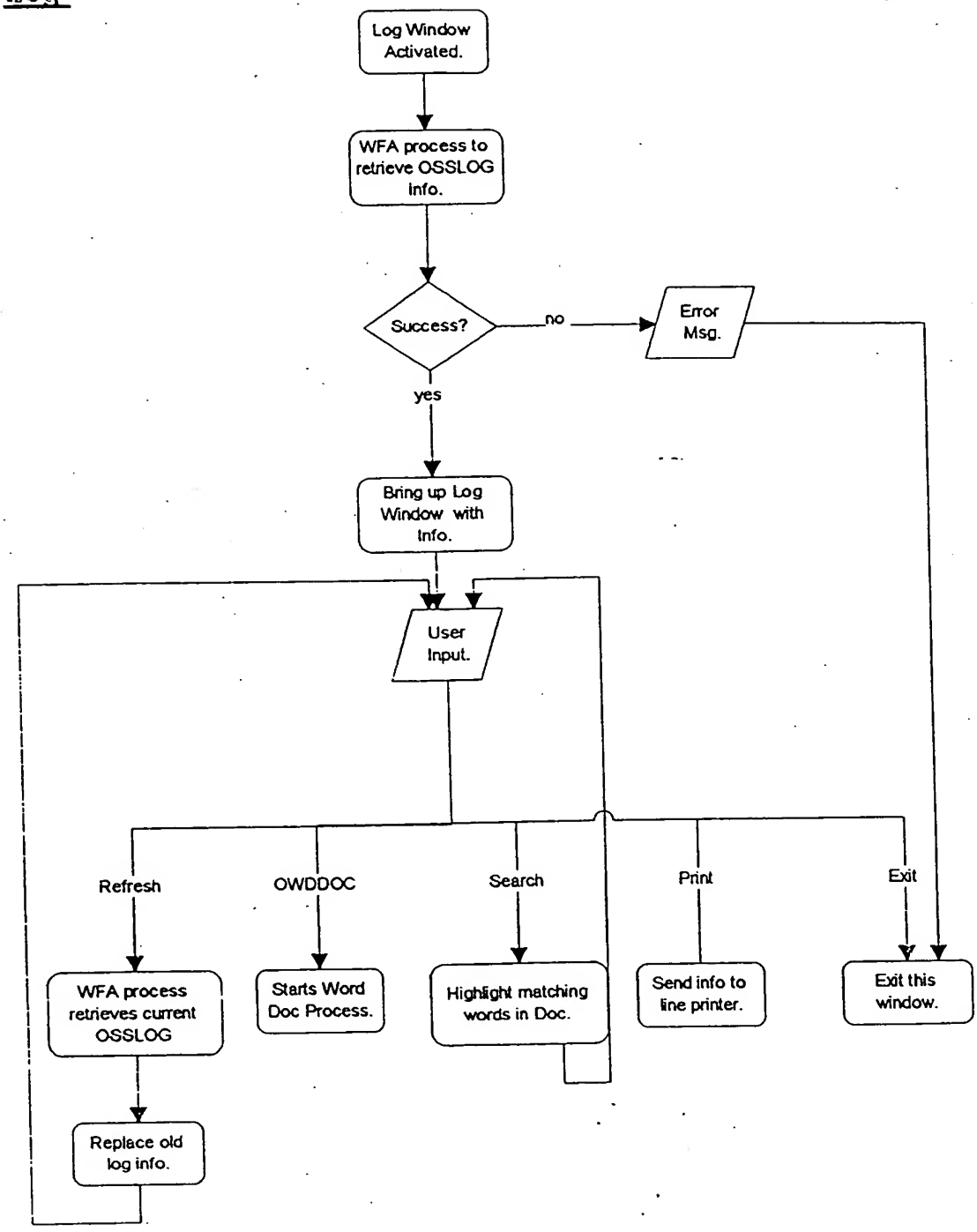
Word Doc (OWDDOC)

FIG 47



Log

FIG 48


Log Window Activated.
WFA process to retrieve OSSLOG info.
Success?
no
Error Msg.
yes
Bring up Log Window with info.
User Input.
Refresh
OWDDOC
Search
Print
Exit
WFA process retrieves current OSSLOG
Starts Word Doc Process.
Highlight matching words in Doc.
Send info to line printer.
Exit this window.
Replace old log info.

OSSCCA / OSSCSC

FIG 49

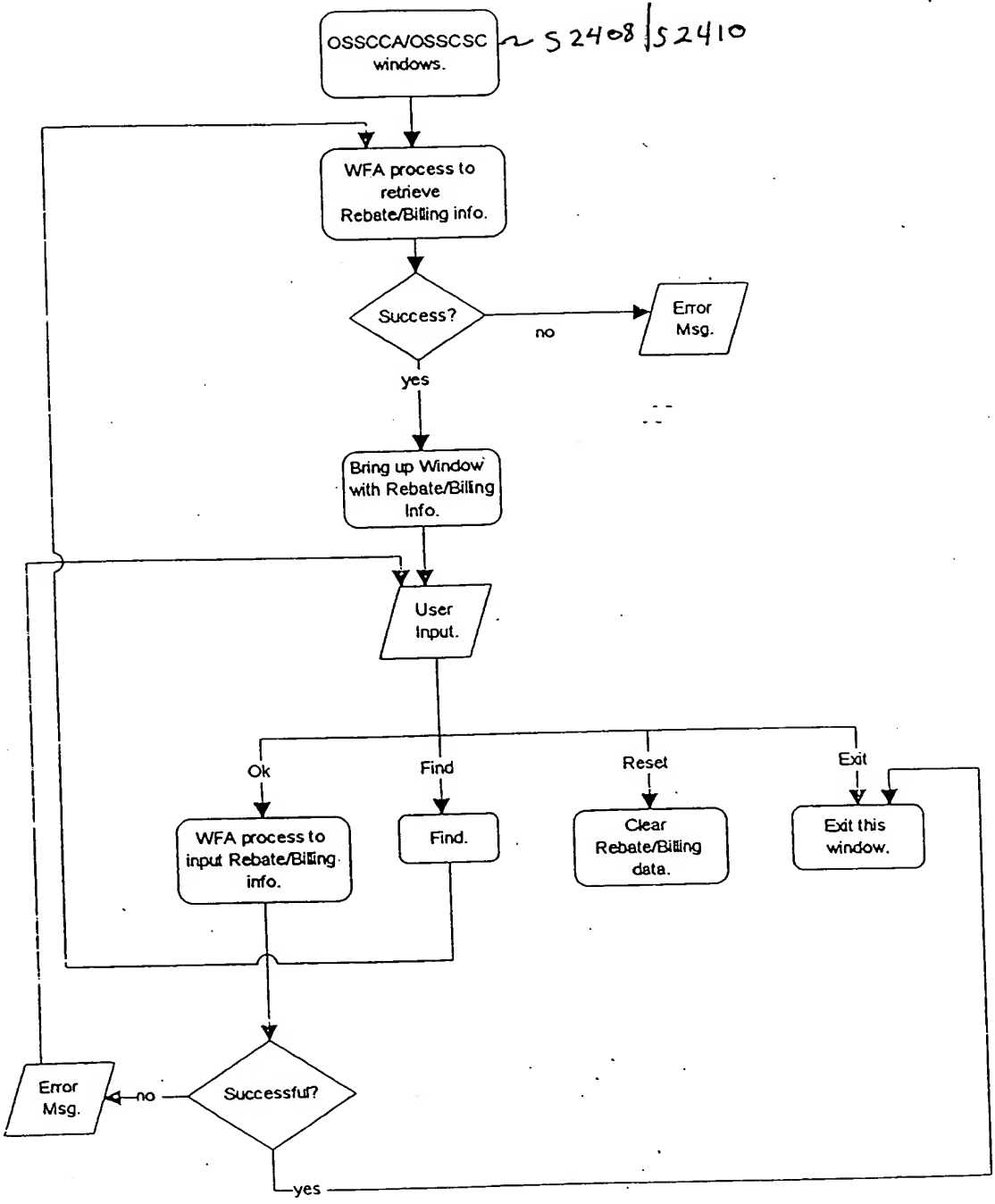


FIG 50

OSSAUTH

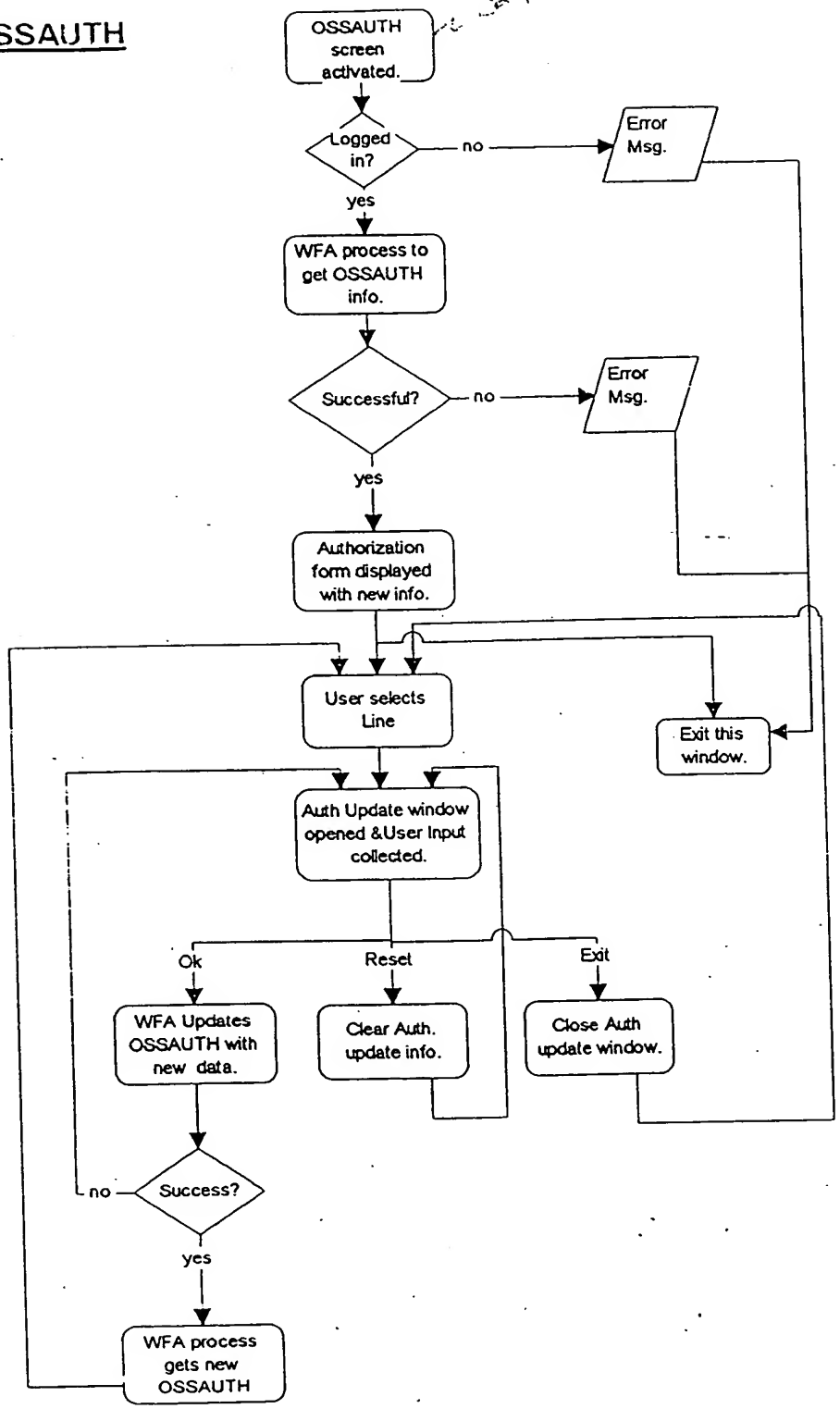


FIG 51

Multipoint Index

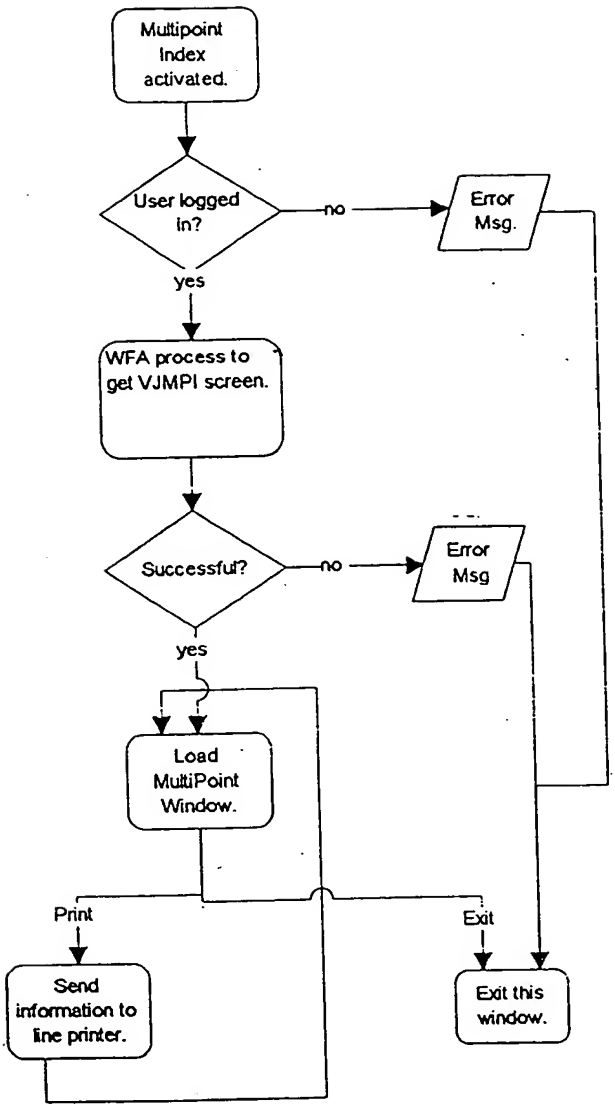


FIG 52

OSSTREB Screen

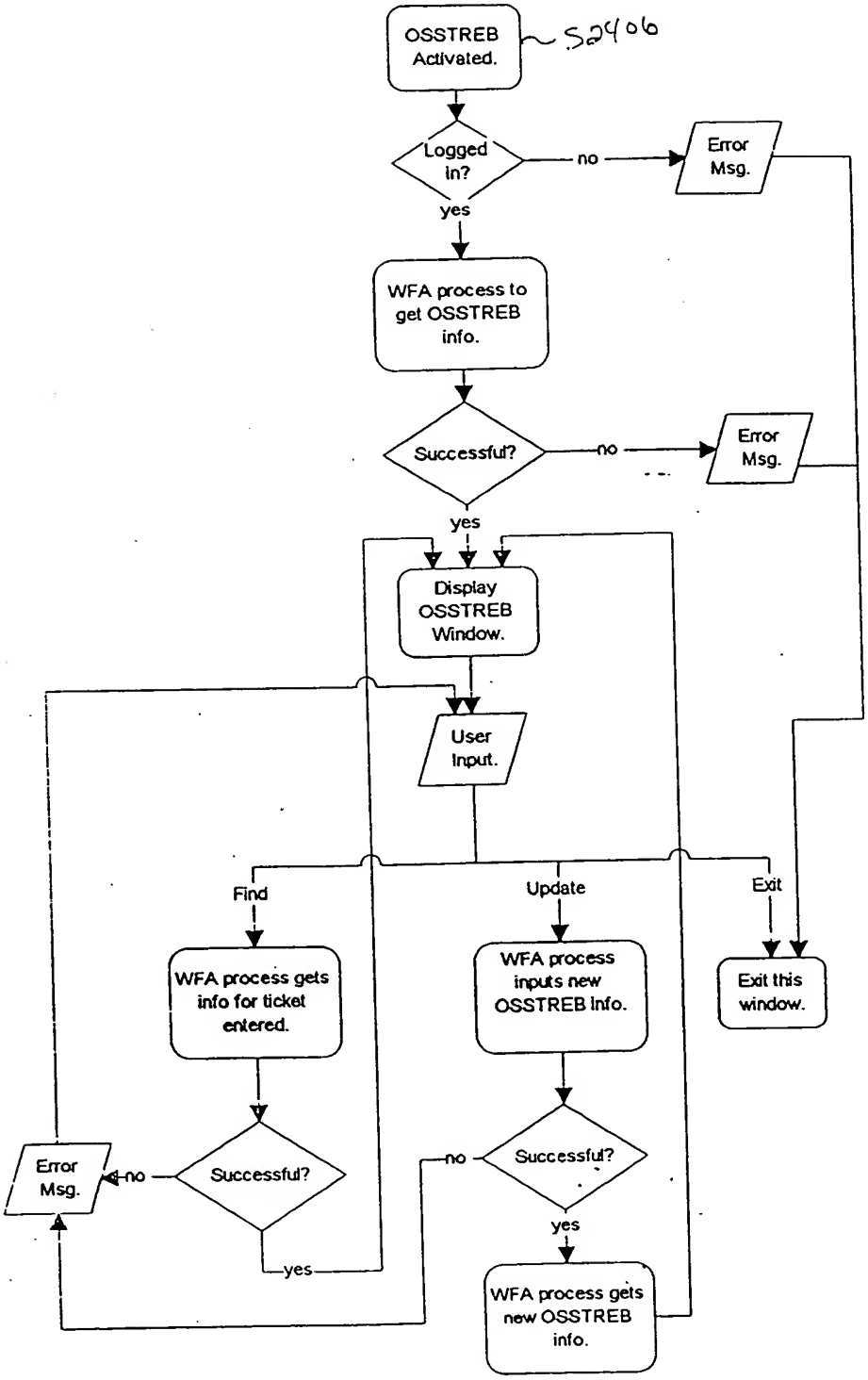


FIG 53

OSSCN Screen

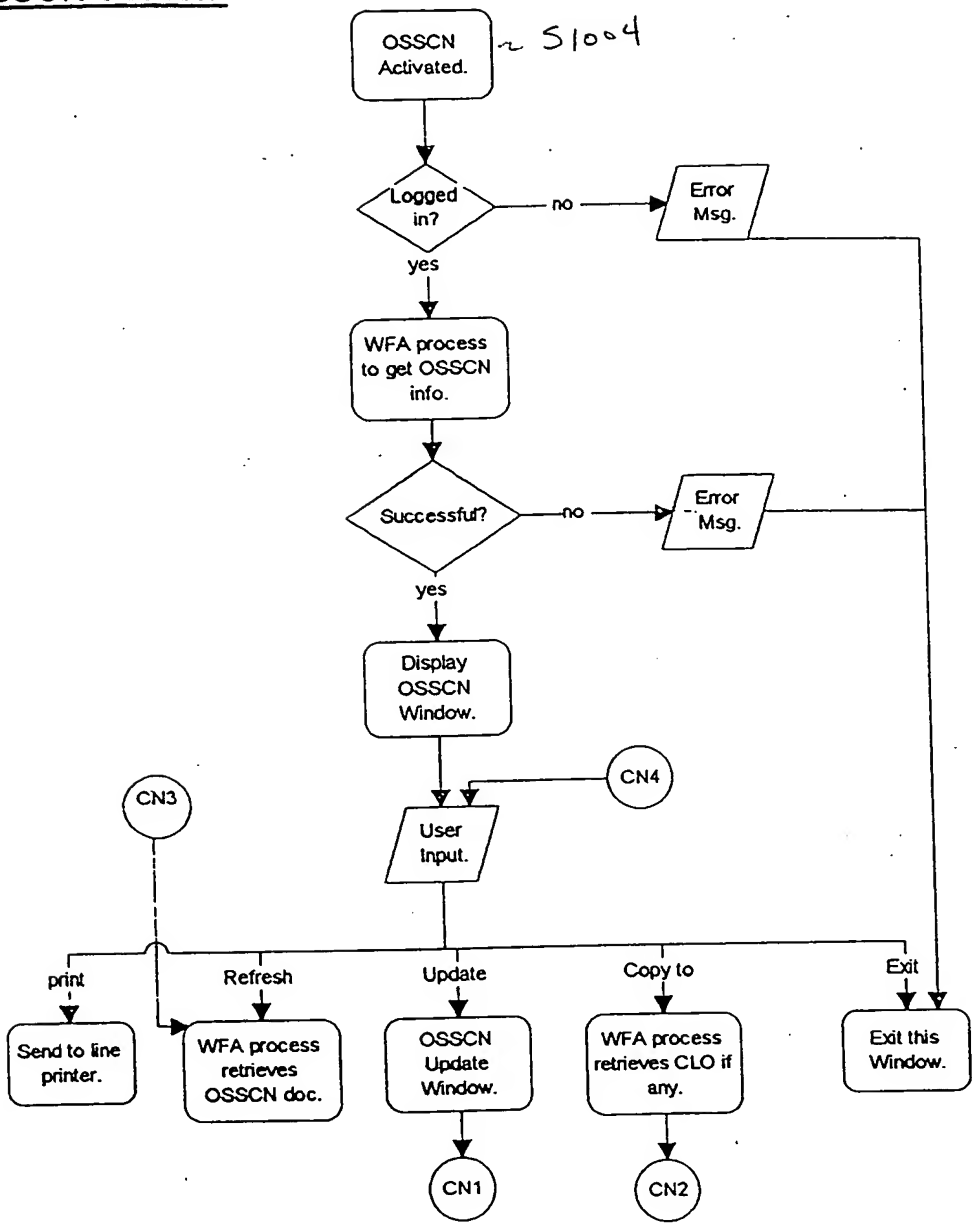


FIG 54

OSSCN Screen 2.

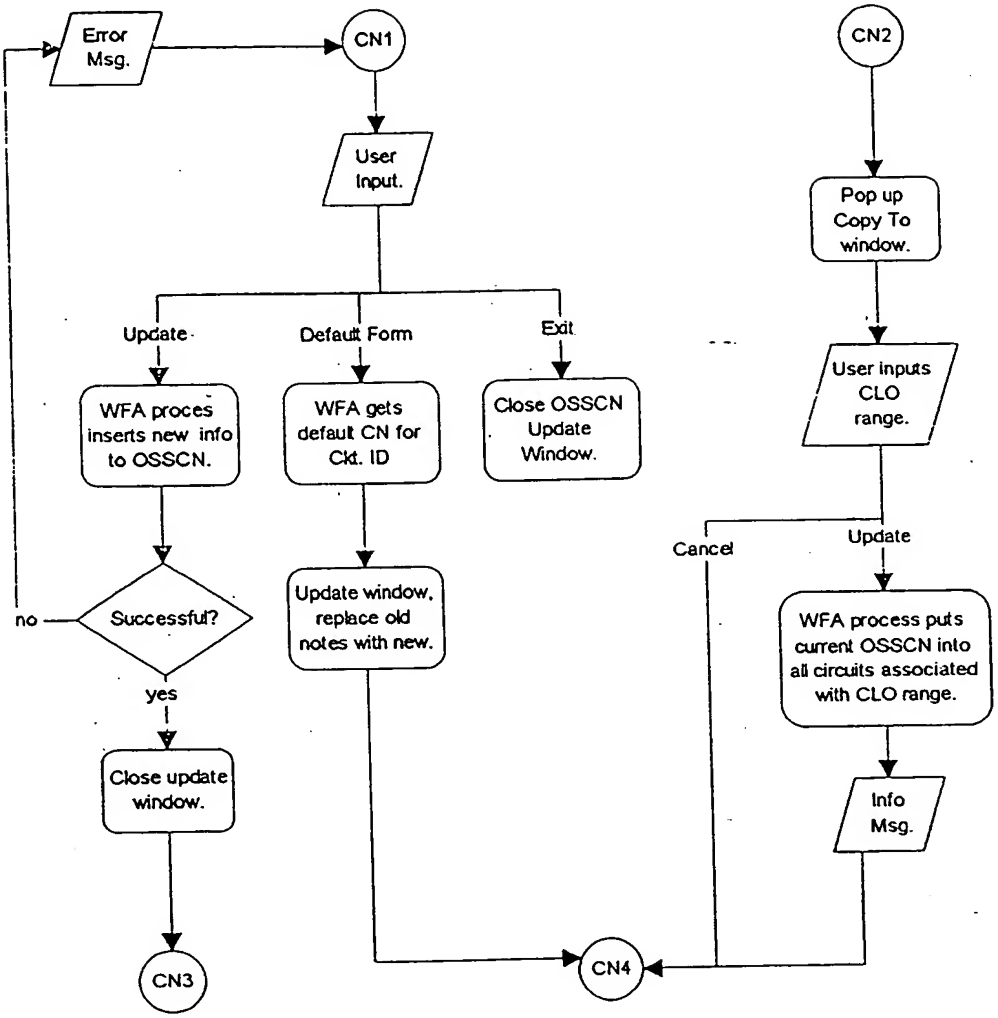


FIG 55

OSSCHI Screen

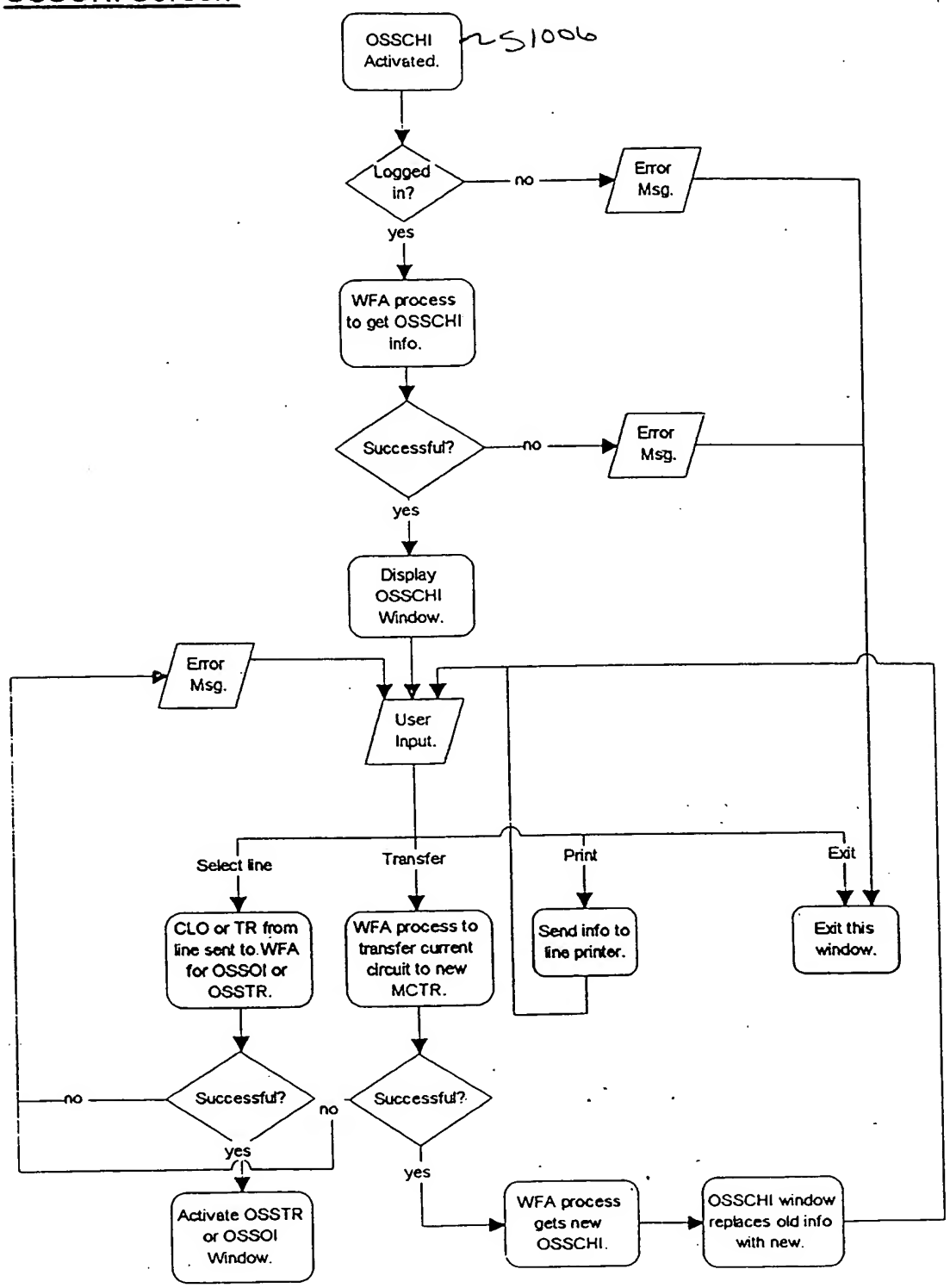
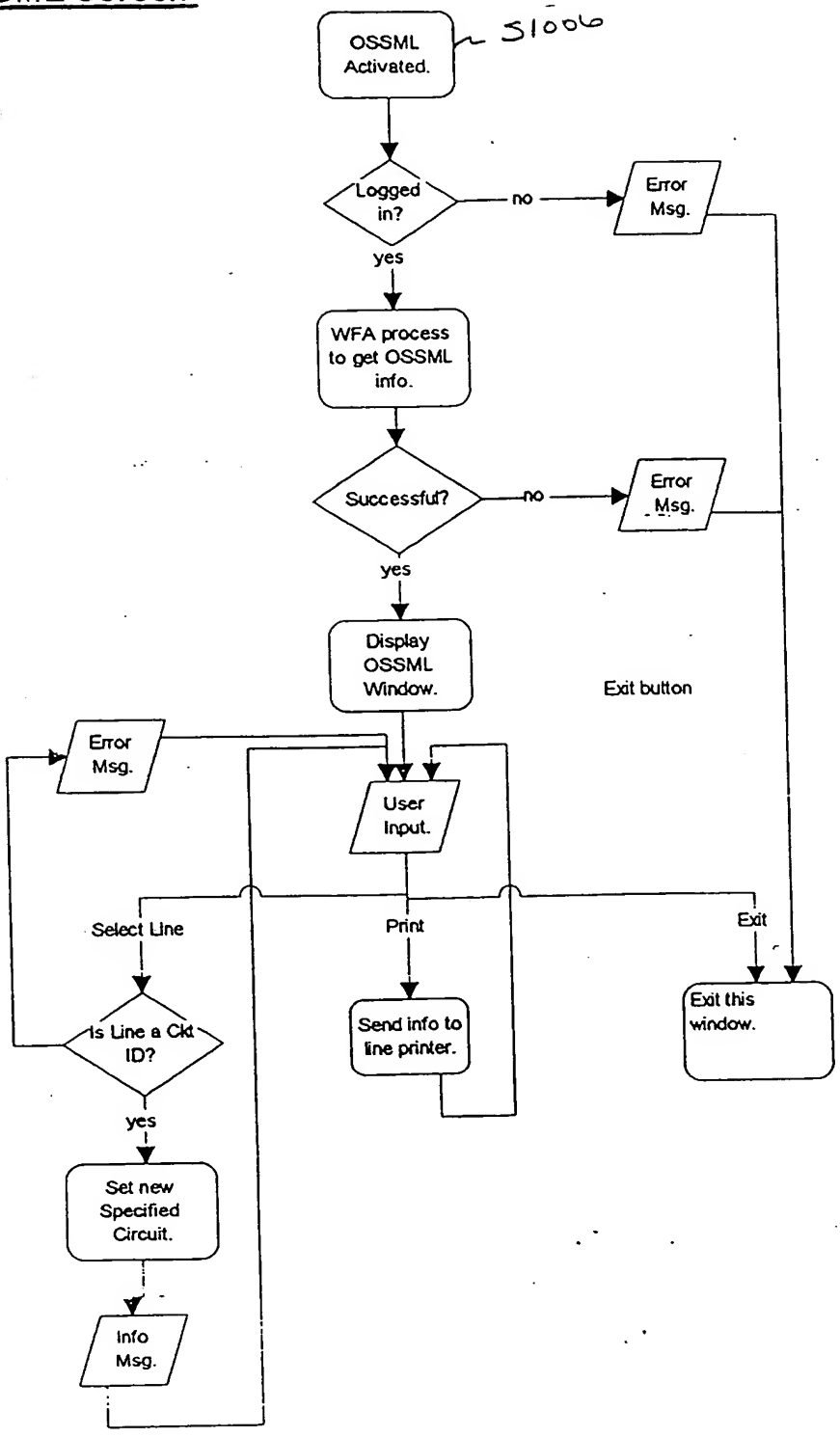


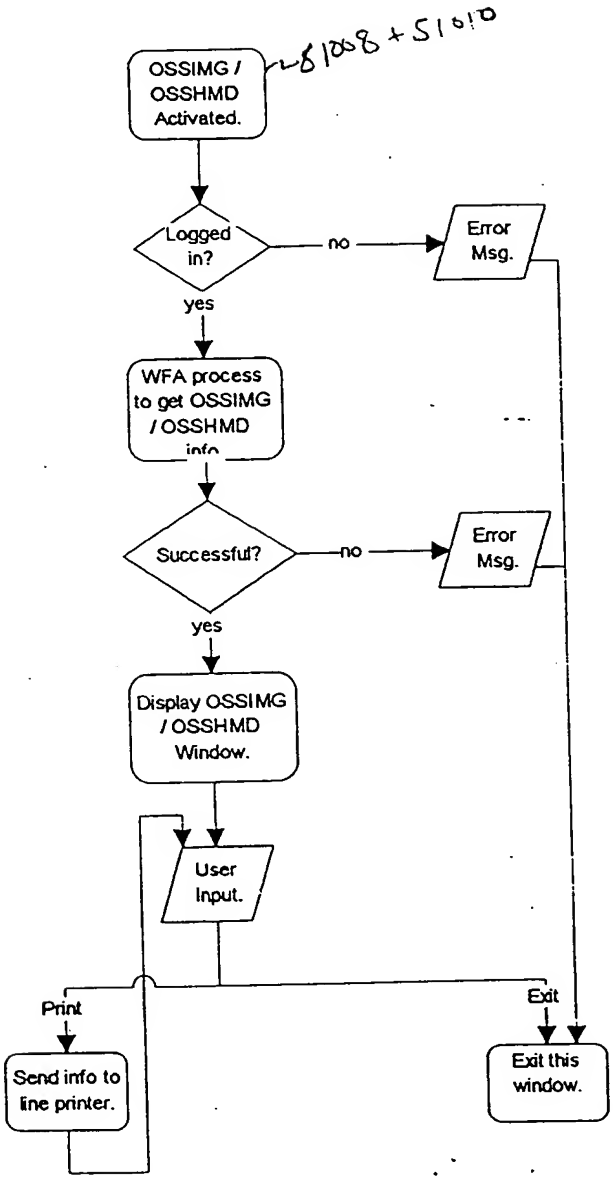
FIG 56

OSSML Screen



OSSIMG / OSSHMD Screen

FIG 57



OSSFF Screen

FIG 58

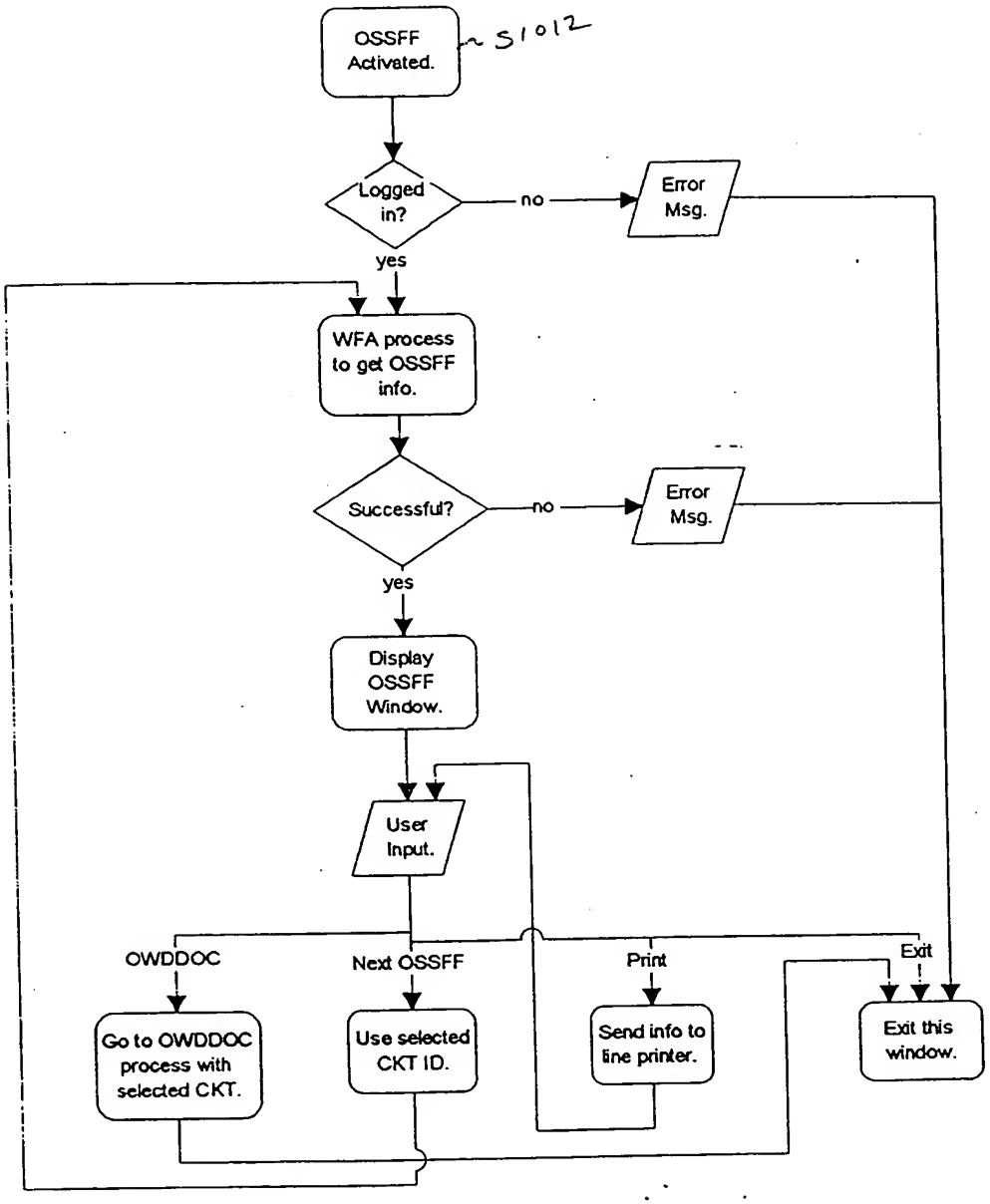


FIG 59

OSSLR Screen

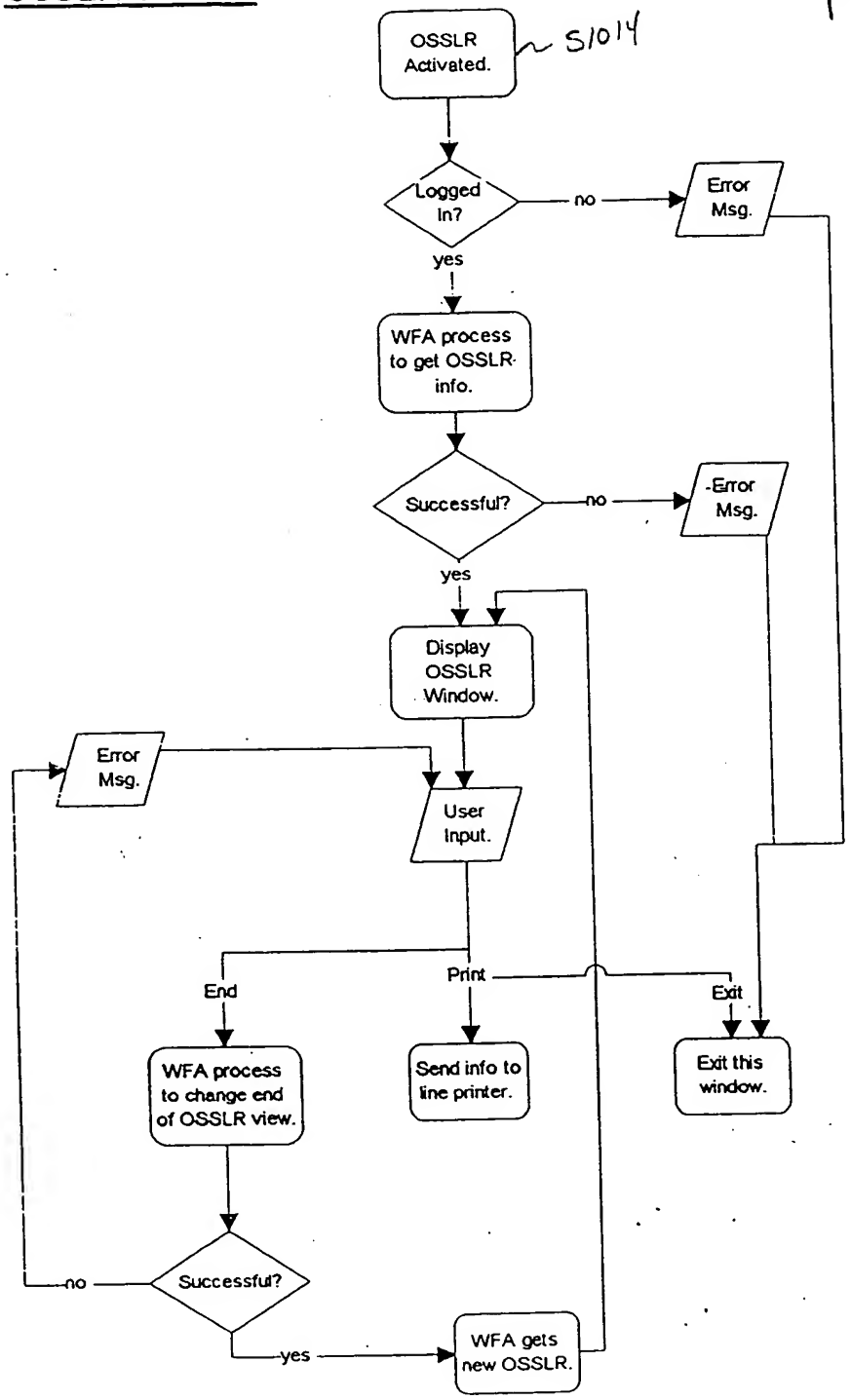


FIG 60

OSSOI Screen

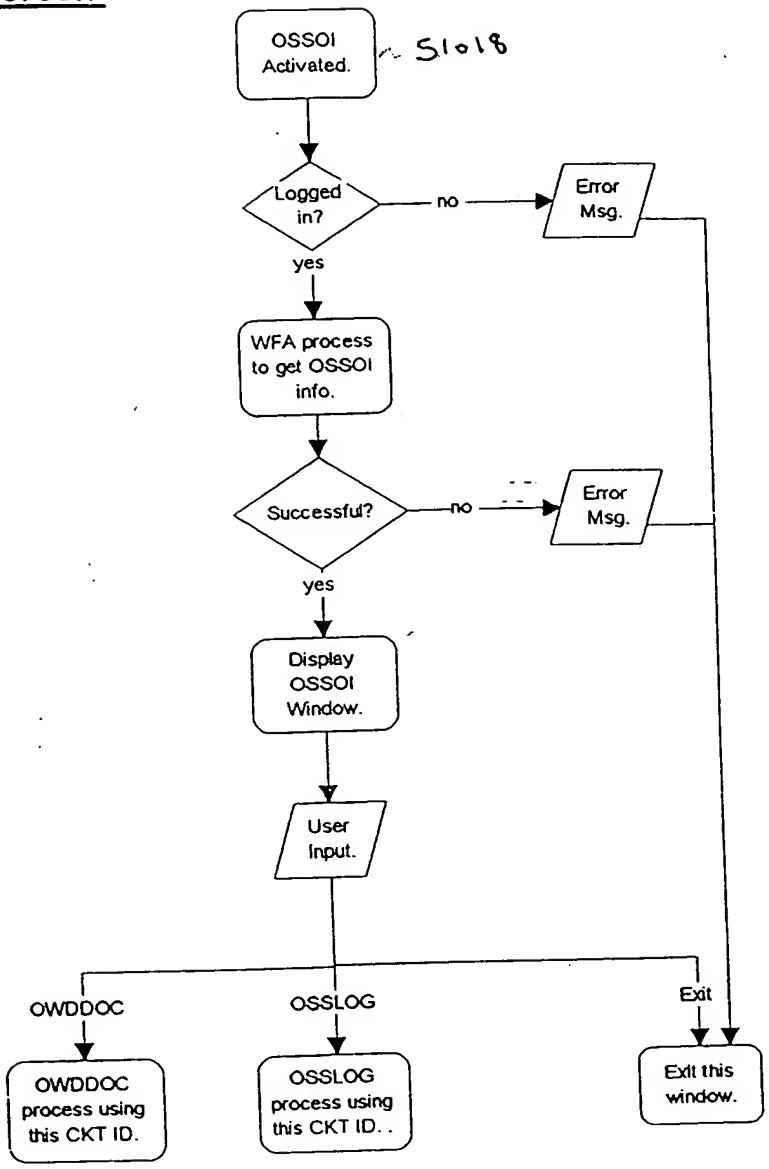


FIG 6.1

OSSTRE Screen

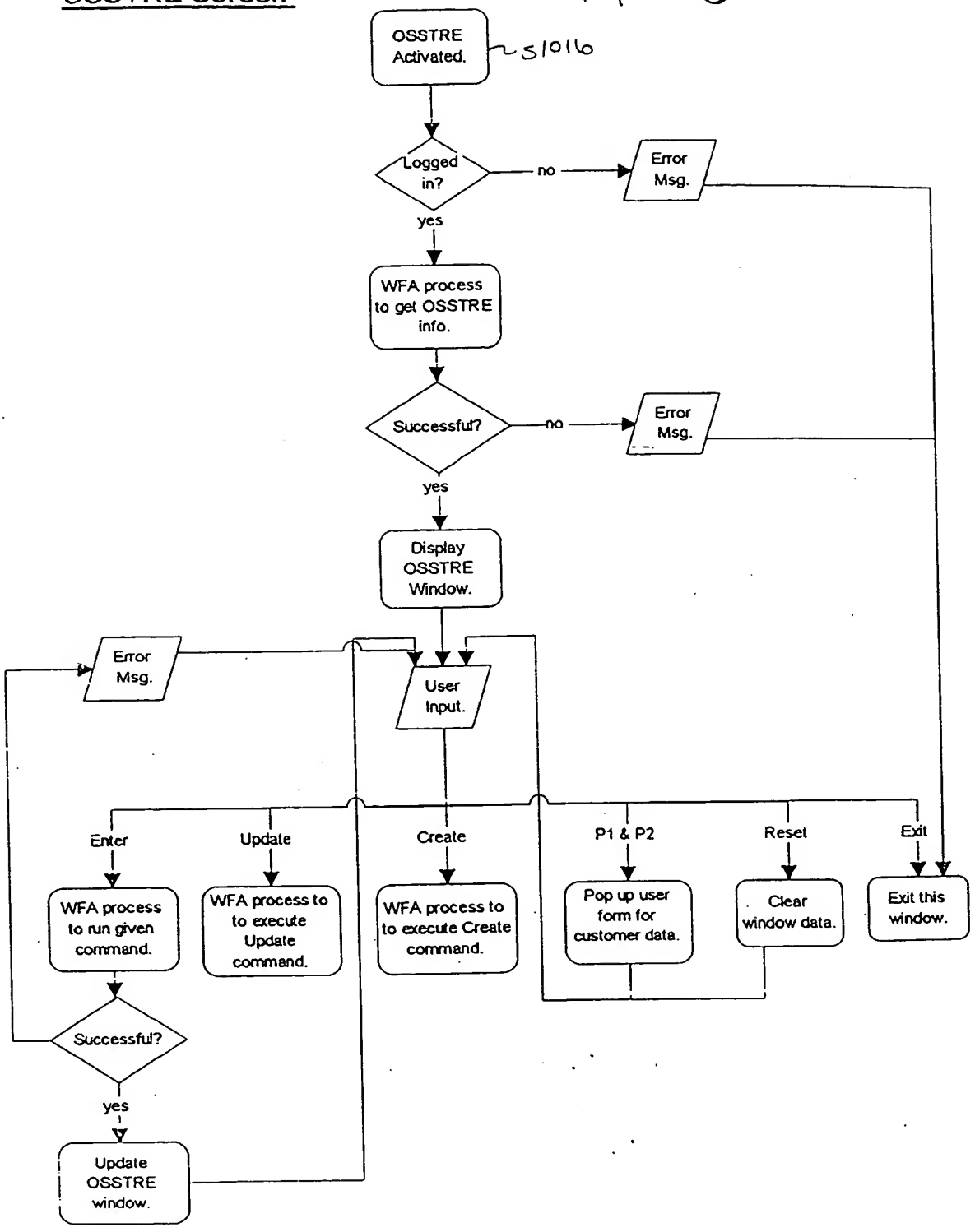


Fig 62

Greta Ticket Manager

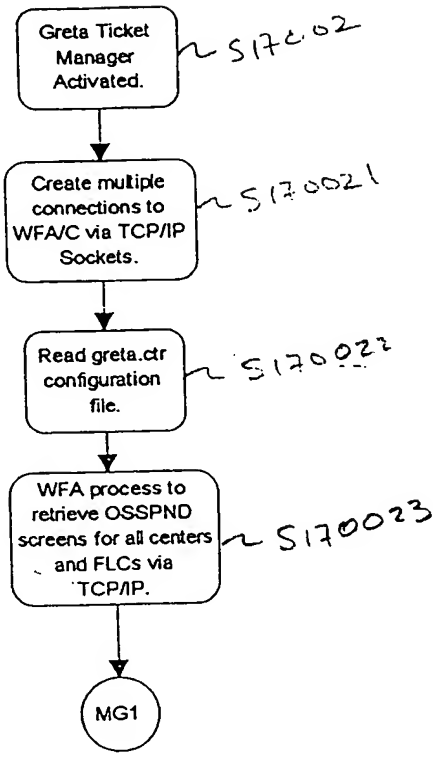


FIG 63

Greta Ticket Manager - 2.

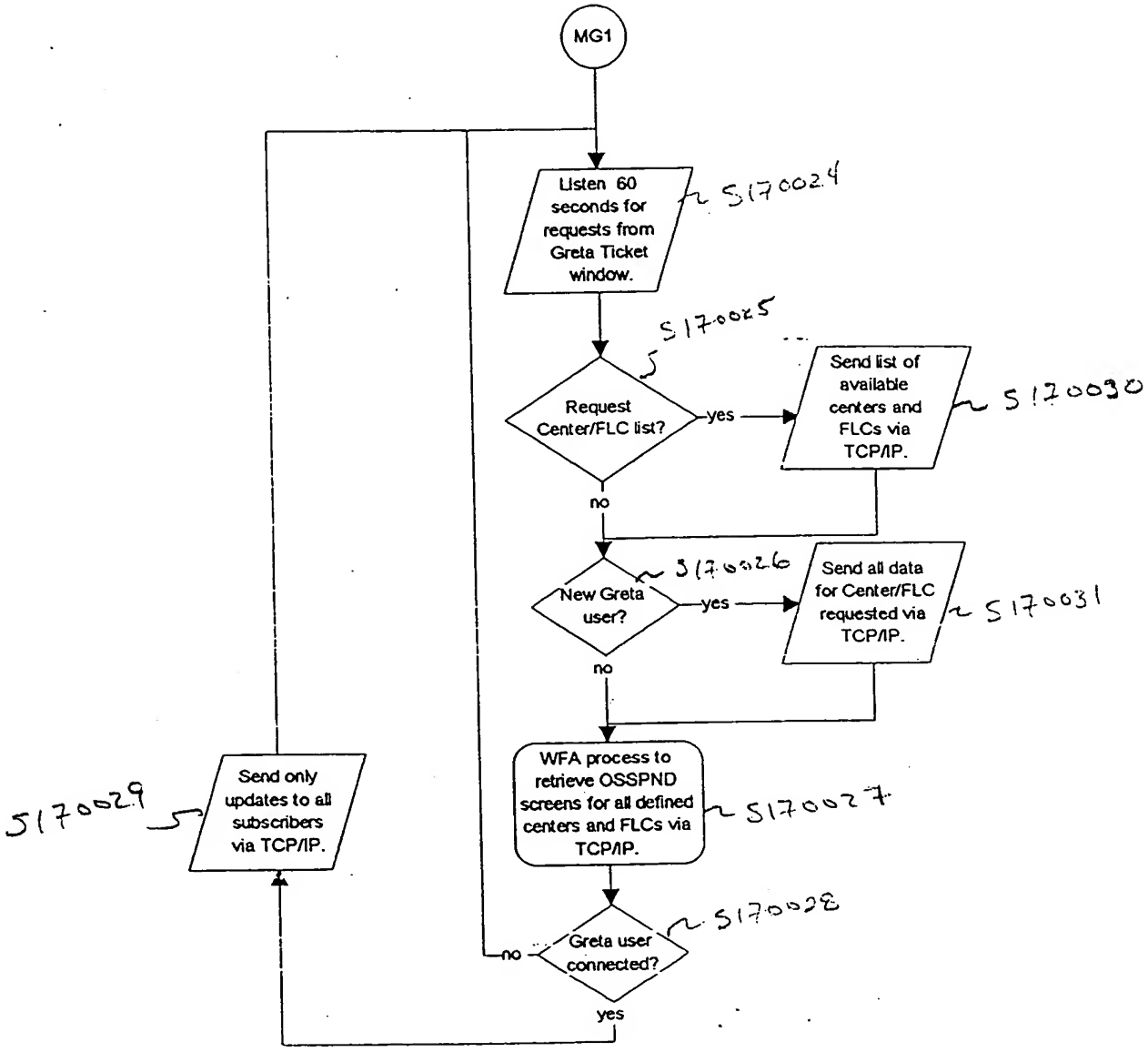
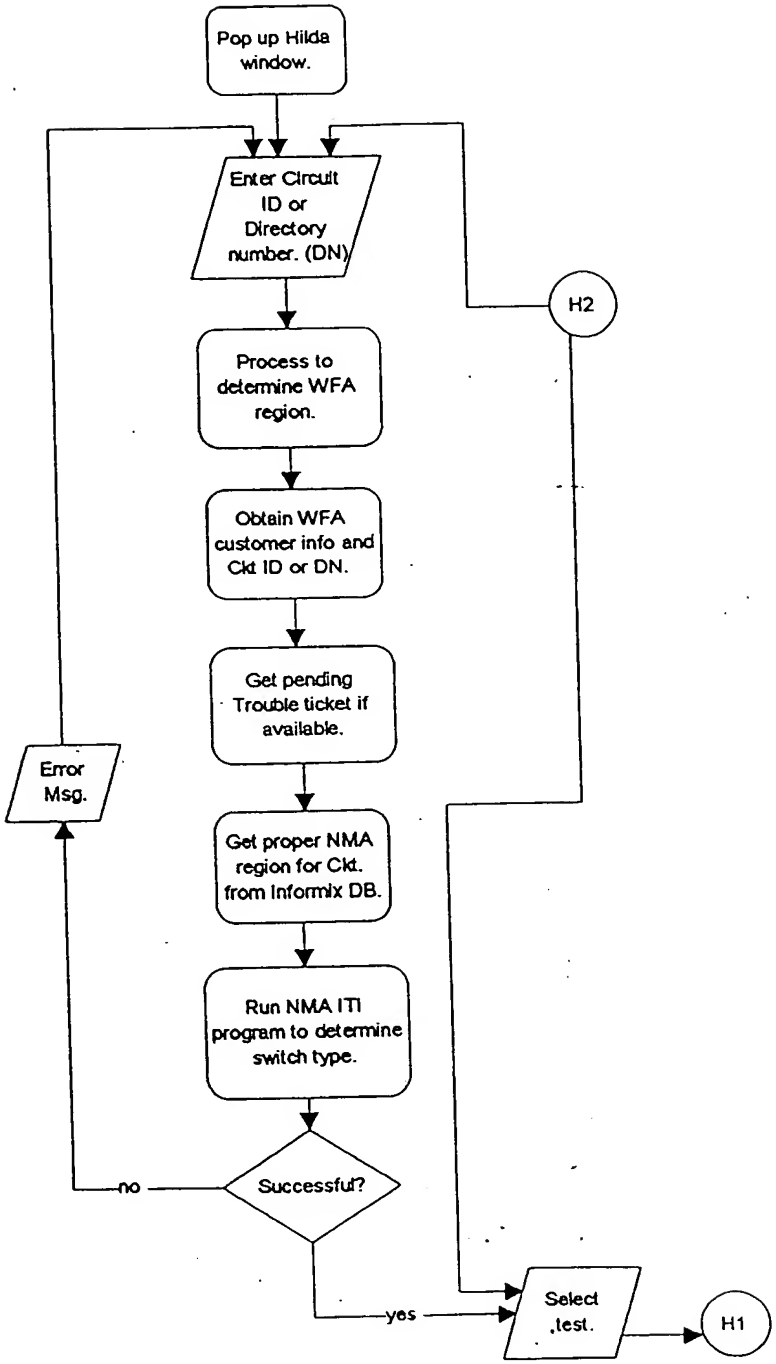


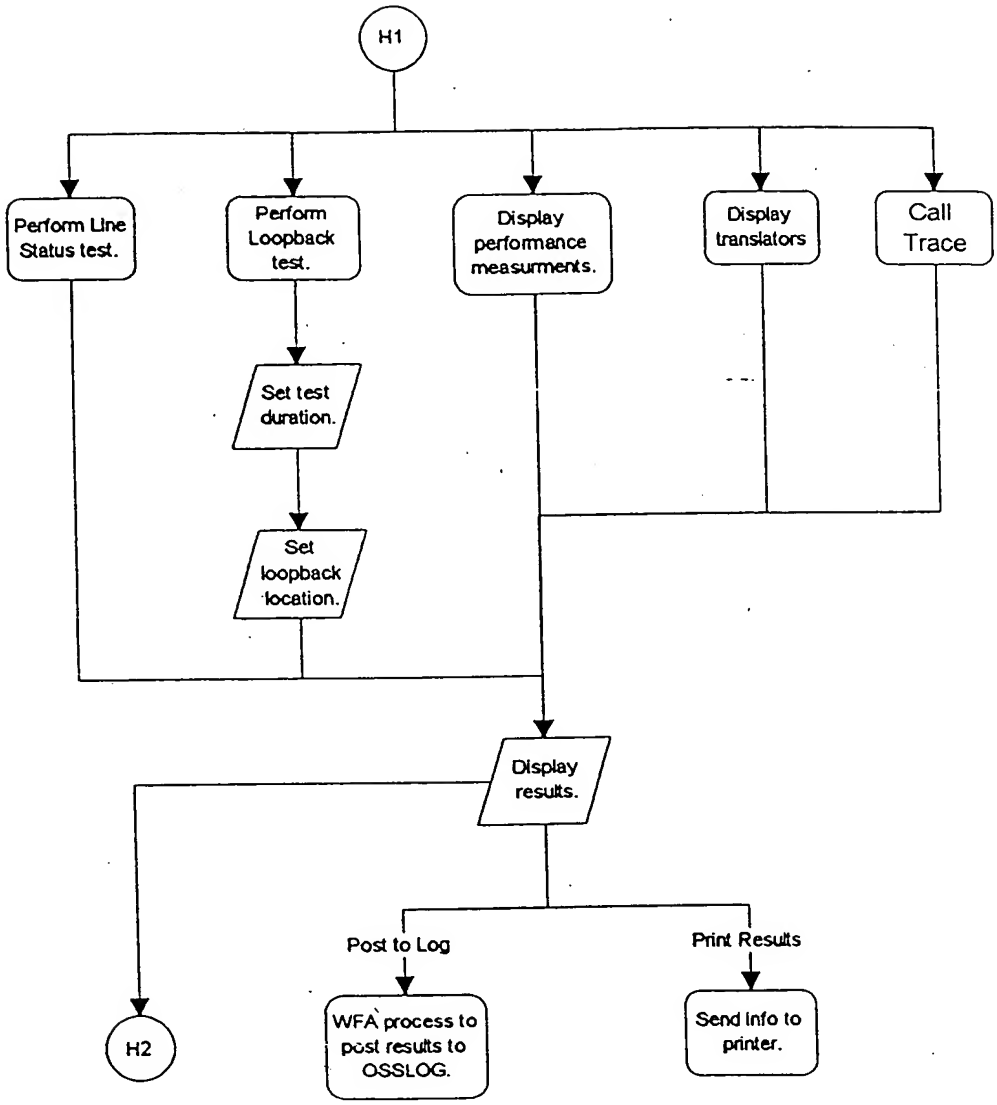
Fig 64

Hilda


Pop up Hilda window.
Enter Circuit ID or Directory number. (DN)
H2
Process to determine WFA region.
Obtain WFA customer info and Ckt ID or DN.
Get pending Trouble ticket if available.
Error Msg.
Get proper NMA region for Ckt. from Informix DB.
Run NMA ITI program to determine switch type.
Successful?
no
yes
Select ,test.
H1

Hilda

FIG 65


H1
Perform Line Status test.
Perform Loopback test.
Display performance measurments.
Display translators
Call Trace
Set test duration.
Set loopback location.
Display results.
Post to Log
Print Results
H2
WFA process to post results to OSSLOG.
Send info to printer.